

Thursday 9 June 2022

AEST OPENING PLENARY SESSION

09:30 – **Conference Opening**
09:45 **Anina Johnson**
Chair, 2022 COAT National Conference Committee

Karakia and mihi
[Lucyenne Keenan](#) (Ngati Porou)
Jurisdiction Manager, New Zealand Ministry of Justice

Acknowledgement of Country
[Jennifer Newman](#) (Wiradjuri)
Member, NSW Civil and Administrative Tribunal (NCAT)

09:45 – **Building a robust Tribunal: lessons from the pandemic**, a panel discussion
11:00 led by **Norman Swan** with panellists including:
[Justice Michelle Quigley](#)
President, Victorian Civil & Administrative Tribunal (VCAT)
[Jade Madden](#)
Executive Officer, Queensland Mental Health Review Tribunal
[Dr Andrew Dallas](#)
Chief, New Zealand Employment Relations Authority
[Carl Crafar](#)
Chief Operating Officer, Operations & Service Delivery, New Zealand Ministry of Justice

11:00 – BREAK
11:15

CONCURRENT SESSION ONE

11:15 – **The Two Sides of Taking Accountability for Misconduct Seriously: Supporting Members and Parties**
12:15 **[Prof Gabrielle Appleby](#)**
Professor, Law Faculty of University of New South Wales (Sydney)
[Malcolm Schyvens](#)
President, Tasmanian Civil and Administrative Tribunal (TASCAT)

Workshop: Reality-testing or manipulation?
Using questioning skills to support informed decision-making and develop confidence, insight and understanding
[Franca Petrone](#)
Conference Registrar, Administrative Appeals Tribunal (part-time)

Procedural justice – why process matters
[Prof Tom Tyler](#)
Professor of Psychology, Yale University

Dispute Management
Consultant

**Attendance limited to
20 people. This session
will not be recorded*

**Chair: [Athena Harris
Ingall](#)**

*Administrative Appeals
Tribunal*

**Chair: [Annette
McMullan](#)**

*Mental Health Review
Tribunal*

12:15 – BREAK
12:30

CONCURRENT SESSION TWO

12:30 – **Statutes as formal
13:30 literature: choice and
constraints in their
reading**
**[The Hon. Duncan Kerr
Chev LH](#)**
*Retired Federal Court
Judge and Former
President, Administrative
Appeals Tribunal (AAT)*
**Chair: [Hon. Justice
Janine Pritchard](#)**
*WA State Administrative
Tribunal*

(REPEATED SESSION)
**Workshop: Reality-
testing or
manipulation?**
Using questioning skills
to support informed
decision-making and
develop confidence,
insight and
understanding

[Franca Petrone](#)
*Conference Registrar,
Administrative Appeals
Tribunal (part-time)
Dispute Management
Consultant*
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**Chair: [Athena Harris
Ingall](#)**
*Administrative Appeals
Tribunal*

**Tribunal users – what
do they really think
about us?**
[Judge Judy Hughes](#)
*President, South
Australian Civil and
Administrative
Tribunal (SACAT)*
[Matthew Carroll](#)
*President, Mental
Health Tribunal of
Victoria*

Friday 10 June 2022

AEST PLENARY SESSION

09:00 – **Opening Day 2 & Welcome**
10:30

Te Ao Mārama – building a practice of culturally safe and accessible justice

[Chief Judge Heemi Taumaunu](#)

New Zealand District Court

Building a practice of culturally safe and accessible justice, a panel discussion led by **Damien Carrick** panellists including:

[Jennifer Newman](#)

Member, NSW Civil and Administrative Tribunal (NCAT)

[Janet Robertshawe](#)

Principal Referee, New Zealand Disputes Tribunal

[Michelle Gardner](#)

Legal member, NCAT, VCAT and the NSW MHRT

10:30 – BREAK
10:45

CONCURRENT SESSION THREE

10:45 – **Would I lie to you – who**
11:45 **is the witness of truth?**

[Damien Carrick](#)

Presenter, ABC Law Report

[The Hon. Jennifer Boland AM](#)

Deputy President, NSW Civil and Administrative Tribunal (NCAT)

[Franca Petrone](#)

Conference Registrar, Administrative Appeals Tribunal (part-time) Dispute Management Consultant

[Dr Adam Martin](#)

Forensic Psychiatrist

Well-being and the hidden benefits of creativity

[Noula Diamantopoulos](#)

Psychotherapist, Artist and Author. Founder of the BeCause Movement

Chair: [Chris Matthies](#)
Administrative Appeals Tribunal

Fast and Slow Thinking in Time Poor Tribunals

[Justice Peter Applegarth AM](#)

Judge, Supreme Court of Queensland

Chair: [Judge Martin Treadwell](#)

NZ Immigration and Protection Tribunal

11:45 – BREAK
12:00

CONCURRENT SESSION FOUR

<p>12:00 – 13:00</p>	<p>Procedural fairness – balancing justice and efficiency Rob Bhalla <i>Barrister, 3 St James Hall</i> Chair: Bernard McCabe <i>Administrative Appeals Tribunal</i></p>	<p>Ethics. A Universal Constant or Is Context Everything? Mark Doepel <i>Partner, Sparke Helmore Lawyers</i> Chair: Justice Lea Armstrong <i>Supreme Court of New South Wales NSW Civil and Administrative Tribunal</i></p>	<p>Working effectively with high conflict people Megan Hunter <i>CEO & Co-founder, High Conflict Institute</i> Chair: Janet Robertshawe <i>New Zealand Disputes Tribunal</i></p>
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CLOSING PLENARY

<p>13:00 – 13:25</p>	<p>Reflections on the conference & changing Tribunal life Anne Britton <i>Chair, Council of Australasian Tribunals</i> Graeme Neate AM <i>President, ACT Civil and Administrative Tribunal (ACAT)</i></p>
<p>13:25 – 13:30</p>	<p>Conference Close Anne Britton <i>Chair, Council of Australasian Tribunals</i></p>