



COUNCIL OF AUSTRALASIAN TRIBUNALS  
NEW SOUTH WALES

## 2018 ANNUAL CONFERENCE

Efficient, Informal and Fair

TRIBUNALS DELIVERING  
UNDER PRESSURE

7th September, 2018  
Pullman Sydney Hyde Park

# CONFERENCE PROGRAM



# 2018 COAT NSW CONFERENCE PROGRAM

7 September, 2018 | Pullman Sydney Hyde Park

8.00am – 8.45am	<b>Registration</b> <b>Arrival Tea &amp; Coffee</b>	
8.45am – 9.05am	<b>Conference Welcome</b> Malcolm Schyvens <i>COAT NSW Convenor</i>  <b>Welcome to Country</b> Auntie Millie Ingram	
Session Chair	<b>Malcolm Schyvens</b> <i>Convenor COAT NSW and Deputy President NSW Civil and Administrative Tribunal</i>	
9.05am – 9.35am	<b>Conference Opening Address</b> The Hon. Mark Speakman SC MP <i>Attorney General NSW</i>	
Session Chair	<b>The Hon Justice Robertson Wright SC</b> <i>President, NSW Civil and Administrative Tribunal</i>	
9.35am – 10.35am	<b>Writing Better Judgments</b> Chief Justice The Hon. Tom Bathurst AC <i>Supreme Court of New South Wales</i>	
10.35am – 10.55am	<b>Morning Tea</b>	
Session Chair	<b>The Hon Justice David Thomas</b> <i>President, Administrative Appeals Tribunal</i>	
10.55am - 11.55am	<b>How to Craft a Good Tribunal Hearing – Using Emotional Intelligence Effectively</b> Leanne Warner <i>Langley Group</i>	
Session Chair	<b>Jane Anderson</b> <i>Principal Member, Veterans Review Board</i>	
11.55pm – 12.55pm	<b>De-escalating Volatile Situations</b> Dr Nick O'Connor <i>Psychiatrist and Clinical Director, North Shore Ryde Mental Health Service</i>	
12.55pm – 1.55pm	<b>Lunch</b>	
Session Chair	<b>Anne Britton</b> <i>Principal Member, NSW Civil and Administrative Tribunal</i>	<b>Judge Greg Keating</b> <i>President, Workers Compensation Commission</i>

1.55pm - 2.55pm	<b>Multi-Disciplinary Panels: The Good, the Bad and the Ugly</b> Panellists: Jane Anderson, <i>Principal Member, Veterans Review Board</i> , Matthew Carroll, <i>President, Mental Health Tribunal, Victoria</i> , Dr Margaret Spencer, <i>Member, New South Wales Civil and Administrative Tribunal</i> , Stephen Free, <i>Barrister and Member Football Australia Appeals and Disciplinary Committees</i> , Dr Michael Giuffrida, <i>Member Mental Health Review Tribunal and Medical Tribunal of NSW</i>	<b>Statutory Interpretation Refresher</b> James Emmett
2.55pm - 3.15pm	<b>Afternoon Tea</b>	
Session Chair	<b>Nancy Hennessy</b> <i>Deputy President, NSW Civil and Administrative Tribunal</i>	
3.15pm- 4.05pm	<b>Improve Your Decision Making – the Art of Making Challenging Decisions</b> Christa Ludlow <i>Principal, Working Knowledge and Member New South Wales Civil and Administrative Tribunal</i>	
Session Chair	<b>Susan Johnston</b> <i>Mental Health Review Tribunal and NSW Civil and Administrative Tribunal</i>	
4.05pm – 4.45pm	<b>Reflections On Working Effectively and Ethically in an Environment of High Emotion</b> Hugh Dillon <i>Adjunct Professor, University of New South Wales and former Deputy State Coroner, NSW</i>	
4.45pm	<b>Closing Remarks</b> Anina Johnson	
5pm	<b>Close of the 2018 COAT NSW Conference</b>	
5.00pm – 6.00pm	<b>Post Conference Drinks and Refreshments</b>	