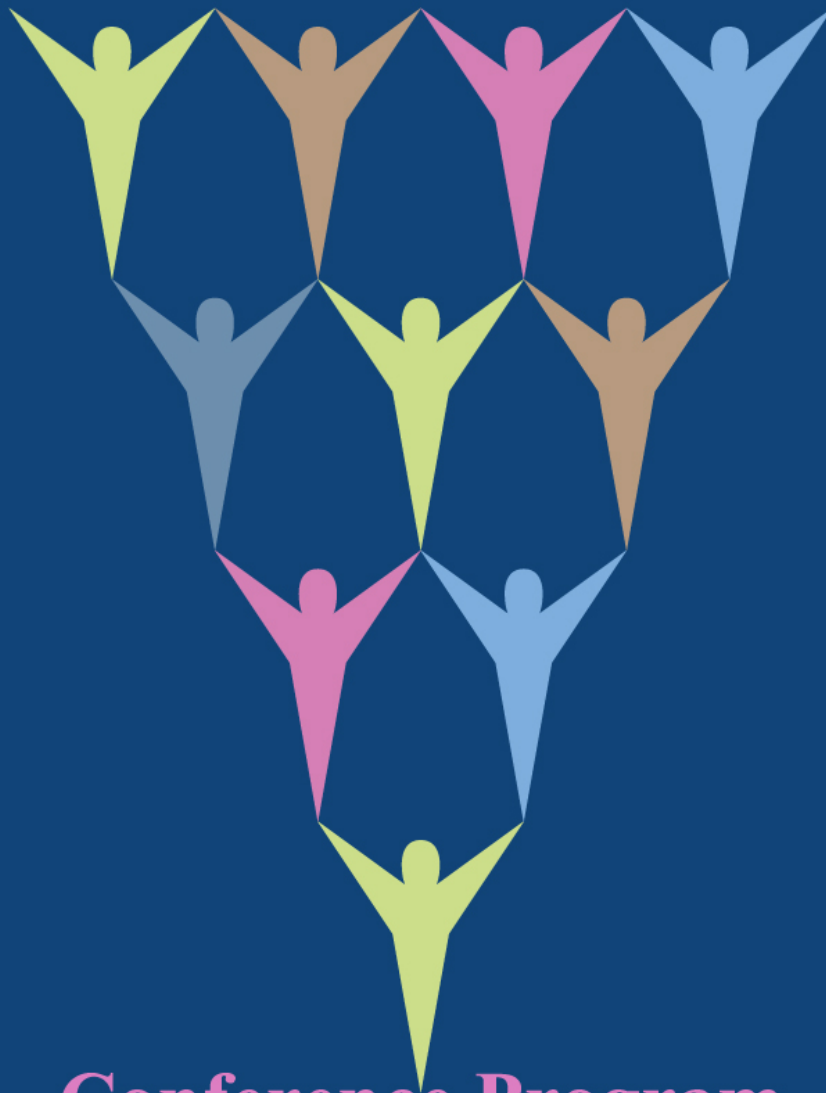


COAT National & COAT (NSW)  
Joint Conference 2017

# Tribunals: Enablers of Justice

8-9 June 2017 Sydney



**Conference Program**



COUNCIL OF AUSTRALASIAN TRIBUNALS



COUNCIL OF AUSTRALASIAN TRIBUNALS  
NEW SOUTH WALES

# Conference Program: Thursday, 8<sup>th</sup> June 2017

Private Meeting Program			
8.30 am – 10.00 am	<b>Heads of Workers Compensation Jurisdictions</b> Convened by Judge Greg Keating <i>President Workers Compensation NSW</i>		<b>Heads of Mental Health Tribunal Jurisdictions</b> Convened by Judge Richard Cogswell SC <i>President Mental Health Review Tribunal NSW</i>
10.30 am – 12.00 pm	<b>Heads of Tribunals Meeting</b> Convened by the Hon Duncan Kerr	<b>Heads Of Health Jurisdictions</b> Convened by A/Judge Jennifer Boland <i>Deputy President, NSW Civil and Administrative Tribunal</i>	<b>Australasian Tribunal Administrators Group (ATAG) Meeting</b>
12.00 pm – 1.00 pm	Lunch/Registration		
1.00 pm – 1.20 pm	<b>Welcome to Country and Opening Remarks</b>  <b>Welcome to Country</b> Aunty Millie Ingram  <b>Opening Remarks</b> The Hon Justice Duncan Kerr Chev LH <i>President of the Administrative Appeals Tribunal / Chair COAT National</i>		
1.20 pm – 2.10 pm	<b>Keynote Presentation: Access to Justice in Multicultural Australia</b>  The Hon. Chief Justice Wayne Martin AC <i>Supreme Court of Western Australia</i>		
2.10 pm – 2.40 pm	Afternoon Tea		
2.40 pm – 3.40 pm	<b>Working Across Cultures – How do you Make it Successful? Understanding the Changing Landscape in NZ and the Competencies Organizations Now Need to Work Effectively With Ethnic Diversity</b>  Anukool Sathu <i>Diversity and Inclusion Consultant</i>		<b>Flexibility, Informality and Dispatch: How to Strike the Balance in Tribunal Decision Making</b>  The Hon. Keith Mason AC QC <i>Adjunct Professor, University of NSW</i>
Ten Minute Room Change			

<p><b>3.50 pm – 4.50 pm</b></p>	<p><b>Managing Querrelant Complainants: Tricks and Traps for Members and Registry Staff</b></p> <p>Dr Grant Lester MBBS, MMED, FRANZCP, <i>Consultant Forensic Psychiatrist, Victorian Institute of Forensic Mental Health</i></p>	<p><b>How Applying for Victims Compensation Can Lead to Further Victimization – A Case Study in the Impact of Intergenerational Trauma on Aboriginal and Torres Strait Islander Peoples and how Tribunals can Better Respond to Aboriginal Needs</b></p> <p>Emeritus Professor Judy Atkinson, <i>We Ali-Li Trust</i></p>	<p><b>WORKSHOP</b> <b>Making a Success of Working Across Cultures</b></p> <p>Anukool Sathu <i>Diversity and Inclusion Consultant</i></p>
<p><b>4.50 pm</b></p>	<p><b>Close of Day 1</b></p>		
<p><b>6.30 pm</b></p>	<p><b>Conference Dinner – Australian National Maritime Museum</b>  <b>Pre Dinner Drinks and Canapés @ 6. 30 pm for a Start at 7. 00 pm</b>  <b>After Dinner Speaker: Fay Jackson, Deputy Commissioner NSW Mental Health</b></p>		

# Conference Program: Friday, 9<sup>th</sup> June 2017

<b>8.00 am</b>	<b>Conference Registration – Tea and Coffee on Arrival</b>		
<b>8.30 am – 9.30 am</b>	<b>COAT AGM</b>		
<b>9.30 am – 9.40 am</b>	<b>Day 2 Opening Remarks</b> Malcolm Schyvens <i>Deputy President NSW Civil &amp; Administrative Tribunal, Convenor of COAT NSW</i>		
<b>9.40 am – 10.30 am</b>	<p><b>Lost in Translation</b> Experience a Tribunal hearing through the ears of a non-English speaker.</p> <p>The Hon Justice Melissa Perry of the <i>Federal Court of Australia</i> will outline the new Guidelines for the use of interpreters in Court and Tribunals and explain their importance in the administration of justice and community acceptance of the decisions made by Courts and Tribunals.</p> <p>Professor Sandra Hale will offer an expert’s perspective on the role and limitations of interpreter services.</p> <p>This will be followed by a role play with commentary from Justice Kyrou of the <i>Victorian Court of Appeal</i>, offering a lively and practical discussion on the effective use of interpreters.</p> <p>Chaired by the Hon. Justice Melissa Perry, <i>Federal Court of Australia</i>, with The Hon. Justice Emiliios Kyrou, <i>Supreme Court of Victoria</i> and Professor Sandra Hale, <i>UNSW</i> and Peter Souleles, <i>NAATI Level 3 Interpreter</i>.</p>		
<b>10.30 am – 11.00 am</b>	<b>Morning Tea</b>		
<b>11.00 am – 12.00 pm</b>	<b>Lost in Translation (Continued)</b>		
<b>12.00 pm – 1.00 pm</b>	<b>Lunch</b>		
<b>1.00 pm – 2.00 pm</b>	<p><b>Being Accessible, Being Fair: Working Effectively Across Cultures</b></p> <p>Dr Margaret Byrne, <i>Principal Consultant, UGM Consulting</i></p>	<p><b>Tips for Writing Clear, Logical and Concise Decisions</b></p> <p>The Hon Justice Debra Mullins, <i>Supreme Court of Queensland</i></p>	<p><b>WORKSHOP</b> <b>Communicating Effectively with People with a Cognitive Impairment – Hands on Skills For Tribunal Members and Registry Staff</b></p> <p>Melinda Smith, <i>Coordinator Cognitive Disability Services, Justice Health &amp; Forensic Mental Health Network</i></p>
<b>Five Minute Room Change</b>			

2.05 pm – 3.05 pm	<b>Tribunals and Self-Represented Parties Enabling Justice for all Disputants</b>  Helen Shurven, <i>Member of the National Native Title Tribunal</i>	<b>Recent Developments in Tribunal Law</b>  Joanna Davidson, <i>Barrister, Sixth Floor Selborne Wentworth Chambers</i>	<b>WORKSHOP</b> <b>Creating Healthy and Productive Work Habits</b>  Thea O'Connor, <i>Personal Sustainability Specialist</i>
3.05 pm – 3.30 pm	<b>Afternoon Tea</b>		
3.30 pm – 4.30 pm	<b>Eat the Frog- How to Work Efficiently</b>  Thea O'Connor, <i>Personal Sustainability Specialist</i>	<b>Communicating Effectively with People with a Cognitive Impairment – Hands on Skills for Tribunal Members and Registry Staff</b>  Melinda Smith, <i>Coordinator Cognitive and Disability Services, Justice Health &amp; Forensic Mental Health Network</i>	<b>WORKSHOP</b> <b>The Difference Between Adequate &amp; Good Reasons For Decision</b>  The Hon Justice Debra Mullins, <i>Supreme Court of Queensland</i>
<b>Five Minute Room Change</b>			
4.35 pm – 4.45 pm	<b>Closing Remarks</b> Anina Johnson <i>2017 COAT Conference Convenor and Deputy President, Mental Health Review Tribunal</i>		
4.45 pm	<b>Close of 2017 Joint COAT National and COAT NSW Conference</b>		
4.45 pm	<b>Drinks</b>		