Tribunal physical safety & security

Sian Leathem, Registrar
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Security & operational requirements: hearing rooms

- Achieving the right balance
- Risk management influencing design elements
- Layered approach to security from lodgement, through hearing and decision, and post decision.
83 Clarence Street, Sydney
Taking care of your physical safety // Reception

83 Clarence Street, Sydney
AAT hearing room - standard
AAT hearing room- formal
Security features

- Duress activates Mimic Alarm panel, alerts monitoring centre & SMS text is sent to nominated staff and security guard. This produces a quick response.
- Visual indicators in hearing rooms provide assurance to a member that alarm has been activated and staff will respond.
Security features

- Removing yourself from a potentially dangerous situation
- Access to a secure corridor
- Instilling confidence in Members and Staff

One press for lock door and alarm activation and Test functions.

Option to lock door without activating duress alarm.
Threat of self-harm

- Procedures in place addressing duty of care
- Privacy considerations
- Guidance & options for staff to consider for off-site situations
- Well-being for Member and Staff: Employee Assistance Programs and support
Social media & security concerns

- Managing expectations with Members on social media
- Limiting personal and contact information
- Australian Government website — Stay Smart On Line
- AFP - Personal Guide to Safety and Security
- Security staff and WHS available to discuss concerns and provide advice
Asset management & security nexus

- Asset Management Framework: Policy, Procedures & Controls
- Communication and training to relevant business areas
- Controls and assigned responsibilities are crucial
- Audits — formal and ad hoc
- Checks and balances; division of labour among Business Support, Finance, and IT. Independent review by Audit and Risk Committee.
Additional security considerations

- Higher levels of security have options available to implement
- Ensure a threat and incident register is current
- Stress to Members and Staff to raise concerns early
- Security Adviser, Risk Manager, or WHS Officer to register incidents, monitor trends, and provide advice