2018 ANNUAL CONFERENCE

Efficient, Informal and Fair

TRIBUNALS DELIVERING UNDER PRESSURE

7th September, 2018
Pullman Sydney Hyde Park
## 2018 COAT NSW CONFERENCE PROGRAM
7 September 2018  | Pullman Sydney Hyde Park

<table>
<thead>
<tr>
<th>Time</th>
<th>Session/Activity</th>
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| 8.00 am – 8.45 am | Registration  
Arrival Tea & Coffee |
| 8.50 am – 9.10 am | Conference Welcome  
Malcolm Schyvens  
**COAT NSW Convenor**  
Welcome to Country  
Auntie Millie Ingram |
| 9.10 am – 9.30 am | Conference Opening Address  
The Hon. Mark Speakman SC MP  
Attorney General NSW |
| **Session Chair** | Malcolm Schyvens  
*Convenor COAT NSW and Deputy President NSW Civil and Administrative Tribunal* |
| 9.30 am – 10.30 am | Writing Better Judgments  
Chief Justice The Hon. Tom Bathurst AC  
*Supreme Court of New South Wales* |
| 10.30 am – 10.50 am | Morning Tea |
| **Session Chair** | The Hon Justice Robertson Wright SC  
*President, NSW Civil and Administrative Tribunal* |
| 10.50 am – 12.05 pm | How to Craft a Good Tribunal Hearing – Using Emotional Intelligence Effectively  
Leanne Warner  
*Langley Group* |
| **Session Chair** | The Hon Justice David Thomas  
*President of the Administrative Appeals Tribunal* |
| 12.05 pm – 1.00 pm | De-escalating Volatile Situations  
Dr Nick O’Connor  
*Psychiatrist and Clinical Director, North Shore Ryde Mental Health Service* |
| **Session Chair** | Anne Britton  
*Principal Member, NSW Civil and Administrative Tribunal*  
Judge Greg Keating  
*President Workers Compensation Commission* |
<p>| 1.00 pm – 1.50 pm | Lunch |</p>
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<tr>
<th>Time</th>
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<th>Chair/Presenter</th>
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<tr>
<td>1.50 pm – 2.50 pm</td>
<td>Multi-Disciplinary Panels: The Good, the Bad and the Ugly&lt;br&gt;Panellists: Jane Anderson, Principal Member, Veterans Review Board, Matthew Carroll, President, Mental Health Tribunal, Victoria, Dr Margaret Spencer, Member, New South Wales Civil and Administrative Tribunal, Stephen Free, Barrister and Member Football Australia Appeals and Disciplinary Committees, Dr Michael Giuffrida, Member Mental Health Review Tribunal and Medical Tribunal of NSW</td>
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<td>2.50 pm – 3.10 pm</td>
<td>Afternoon Tea</td>
<td>Nancy Hennessy&lt;br&gt;Deputy President, NSW Civil and Administrative Tribunal</td>
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<td>3.10 pm – 4.00 pm</td>
<td>Making Complex Decisions – Tools for Tribunal Members&lt;br&gt;Christa Ludlow&lt;br&gt;Principal, Working Knowledge and Member New South Wales Civil and Administrative Tribunal</td>
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<td>4.00 pm – 4.50 pm</td>
<td>Reflections On Working Effectively and Ethically in an Environment of High Emotion&lt;br&gt;Hugh Dillon&lt;br&gt;Adjunct Professor, University of New South Wales and former Deputy State Coroner, NSW&lt;br&gt;Deputy President, MHRT</td>
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<td>4.50 pm</td>
<td>Closing Remarks&lt;br&gt;Anina Johnson&lt;br&gt;Convenor, Conference Organising Committee and Deputy President, MHRT</td>
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<td>5.00 pm</td>
<td>Close of the 2018 COAT NSW Conference</td>
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<td>5.00 pm – 6.00 pm</td>
<td>Post Conference Drinks and Refreshments</td>
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