



REGISTER OF AUSTRALASIAN TRIBUNALS

This is a register of tribunals operating in Australia and New Zealand that are known to COAT. It comprises tribunals that are members of COAT and tribunals that are not members of COAT.

If any readers or viewers of this document are aware of other tribunals that are not listed in this Register please advise COAT.

If any of the details of any of the tribunals on this list are incorrect please advise COAT.

You can advise COAT of any additions or amendments by contacting our Secretariat:

Email: secretariat@coat.asn.au

Phone: +61 418 281 116

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New Zealand Tribunals

Chartered Professional Engineers Council	Ms Lisa Kinghorn, Executive Officer	93 Major Drive Lower Hutt, WE 5010 New Zealand +64 27 6216646 info@cpec.org.nz http://www.cpec.org.nz	The Chartered Professional Engineers Council (CPEC) is a statutory body established under the Chartered Professional Engineers of New Zealand Act 2002 (the Act), which came into force on 1 July 2002. In undertaking its statutory duties CPEC: - Hears Appeals from decisions of the Registration Authority on disciplinary matters and also decisions not to register or renew the registration of a chartered professional engineer. The process for appealing a decision is available on the Appealing Decisions page. - Reviews and Reports to the Minister on the performance of the Registration Authority and CPEC in exercising their respective functions and powers under the Act. These reports are available for download on the Annual Reports page. - Reviews and Approves the Registration Authority's rules containing standards that cover minimum standards of initial AND ongoing competence plus ethical conduct.
Disputes Tribunal	Ms Anne Darroch, Principal Disputes Tribunal Referee	43-49 Ballance Street Wellington 6011 Phone: 0800 268 787 +64 4 4626 660 tribunals@justice.govt.nz www.disputestribunal.govt.nz/	The Disputes Tribunal deals with many types of dispute. You can take a dispute to the Tribunal even if you have agreed in writing not to, or a contract says "no responsibility accepted". The Disputes Tribunal is quicker, cheaper and less formal than court. You can use the Tribunal to settle small claims up to \$30,000.
Electricity Rulings Panel	Mr Melbourne Orange Presiding Member	C/- Electricity Authority, PO Box 10041, Wellington NZ 6143 PH +64 21 512 537 https://www.ea.govt.nz/code-and-compliance/rulings-panel/	Hearing complaints and disputes about and from participants in the New Zealand electricity industry under the Electricity Industry Act 2010.
Electrical Workers Registration Board	Mr Russell Keys, Chair Ms Lucy Wright, Member Duncan Connor, Registrar Lauren Thompson, Board Officer	PO Box 10-156 Wellington NZ 6143 Ph: +64 3 943 4254 info@ewrb.govt.nz www.ewrb.govt.nz	Registration and licensing of 28,000 New Zealand electrical workers. The Board holds a disciplinary function under the Electricity Act 1992. Ability to impose suspensions and cancellations of electrical workers licenses and to fine electrical workers.

Employment Relations Authority New Zealand	Dr Andrew Dallas Chief	Level 10, The 280 Centre 280 Queen Street AUCKLAND NEW ZEALAND Post: PO Box 105 117 DX CX 10257 Auckland 1143 Ph: +64 09 970 1550 Web: www.era.govt.nz	The Employment Relations Authority investigates and determines “Employment Relationship problems” that cannot be resolved through mediation. A dissatisfied party can proceed to the Employment Court to a hearing de novo or for a re-hearing of a particular part of the case.
Gambling Commission	Ms Lisa Hansen Chief Gambling Commissioner Mr Blair Cairncross Executive Director Ms Carol Stevenson Executive Assistant	L2, 41 Bath St, Parnell, Auckland 1052 NZ PO Box 137295, Parnell, Auckland 1052, NZ Ph: +64 9 353 723 Email: info@gamblingcom.govt.nz Web: www.gamblingcommission.govt.nz	The Gambling Commission is an independent statutory decision-making body established under the Gambling Act 2003. The Commission hears casino licensing applications, and appeals on licensing and enforcement decisions made by the Secretary of Internal Affairs in relation to gaming machines and other non-casino gambling activities.
Health Practitioners Disciplinary Tribunal (HPDT)	Ms Alison Douglass Acting Chairperson Ms Gay Fraser Executive Officer	Level 24 AON Building 1 Willis St Wellington New Zealand PO Box 10509 The Terrace Wellington NZ 6143 Ph: +64 (04) 381 6816 Email: hpdt@hpdt.org.nz Web: www.hpdt.org.nz	The HPDT was established in September 2004 following the introduction of the Health Practitioners Competence Assurance Act 2003. The Tribunal’s role is to hear and determine disciplinary proceedings brought against health practitioners in 22 health professions: Anaesthetic technicians; Chiropractors; Dentists; Dental therapists; Dental hygienists; Dental technicians and clinical dental technicians; Dietitians; Medical practitioners; Dispensing opticians; Medical laboratory technicians; Medical laboratory scientists and technologists; Medical radiation technologists; Midwives; Nurses; Occupational therapists; Optometrists; Osteopaths; Pharmacists; Physiotherapists; Podiatrists; Psychologists; Psychotherapists

Human Rights Review Tribunal	Mr Rodger Haines QC Chair	Human Rights Review Tribunals Unit Private Bag 32001 Wellington New Zealand 6146 Human Rights Review Tribunals Unit Level 1, 86 Customhouse Quay WELLINGTON Ph: +64 (04) 462 6660 Fax: (04) 462 6686 Email: hrrt@justice.govt.nz Web: https://www.justice.govt.nz/tribunals/human-rights/	The Human Rights Review Tribunal was established in 1977 under the Human Rights Commission Act, as the Equal Opportunities Tribunal. It became the Complaints Review Tribunal in 1993 and the Human Rights Review Tribunal in 2002. The Tribunal comprises a chairperson and a panel of up to 20 members, appointed by the Governor-General on the recommendation of the Minister of Justice. Deputy chairpersons are sometimes appointed to deal with particular cases. Cases are usually heard where the events giving rise to them have taken place, with a chairperson and two panel members hearing each case.
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Immigration and Protection Tribunal	Judge Peter Spiller Chair	Immigration & Protection Tribunal DX:EX11086 Auckland New Zealand 1010 Immigration & Protection Tribunal Specialist Courts & Tribunal Centre Level 1, Chorus House 41 Federal Street Auckland New Zealand Ph: 64 9 914 4299 Fax: 64 9 914-5263 Email: IPT@justice.govt.nz Web: http://www.justice.govt.nz/tribunals/immigration-protection-tribunal	The Immigration and Protection Tribunal is an independent body established under the Immigration Act 2009 to hear appeals and applications regarding: • decisions in relation to residence class visas • decisions in relation to the recognition of a person as a refugee or a protected person • decisions to cease to recognise a person as a refugee or a protected person • decisions to cancel the recognition of a New Zealand citizen as a refugee or a protected person • liability for deportation. The Tribunal is administered by the Ministry of Justice. It is chaired by a District Court Judge, appointed by the Governor-General on the recommendation of the Attorney-General, with 18 members (including a Deputy Chair) appointed by the Governor-General on the recommendation of the Minister of Justice.
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Lawyers and Conveyancers Disciplinary Tribunal	Judge D Clarkson Chair	DX EX 11086 Auckland 1010 New Zealand Specialist Courts & Tribunal Centre Level 1, Chorus House 41 Federal Street Auckland Ph: +64 9 914 4299 Fax: +64 9 914 5263 Email: lcdt@justice.govt.nz Web: https://www.justice.govt.nz/tribunals/lawyers-and-conveyancers/	The Tribunal hears and determines disciplinary charges against the legal and conveyancing professions. These charges are referred to it by a standards committee of the New Zealand Law Society or Society of Conveyancers or the Legal Complaints Review Officer. It sits as a quorum of five comprising the chair, two lawyer members and two lay members. The Tribunal also deals with legal matters that relate to employment, registration, revocations and appeals made to it by: • Practitioners or former practitioners • Incorporated firms or former incorporated firms • Employees or former employees of practitioners or former practitioners • Employees or former employees of incorporated firms or former incorporated firms
Licensed Building Practitioners Board	Mr Mel Orange Chair Duncan Connor Registrar Lauren Thompson Board Officer	PO Box 10-156 Wellington NZ 6143 Email: info@ewrb.govt.nz Ph: +64 3 943 4254 Web: www.ewrb.govt.nz	Complaints and appeals functions for licensed building practitioners in New Zealand. Ability to impose suspensions and cancellations of licenses and to fine licensed building practitioners.
Social Workers Registration Board Complaints and Disciplinary Tribunal	Ms Shannon Pakura Chair	PO Box 3452 Wellington Level 7, 110 Featherstone Street Wellington NEW ZEALAND Tel: +64 4 931 2650 Web: www.swrb.org.nz	The Social Workers Registration Board (SWRB) is a Crown agency that provides public assurance that Registered Social Workers: • meet professional standards of competent practice • are accountable for the way in which they practise • undertake ongoing professional development.

Social Security Appeals Authority New Zealand	Mr Grant Pearson, Chairperson	Tribunals Unit Private Bag 32001 Featherston Street WELLINGTON NEW ZEALAND Phone: +64 4 462 6660 Web: www.justice.govt.nz/tribunals/social-security-appeals-authority	
Tenancy Tribunal	Ms Melissa Poole Principal Tenancy Adjudicator Tania Togatama Tribunal Administrator	Tribunals Unit, Private Bag 32001 WELLINGTON NEW ZEALAND Phone: (04) 462 6660/ +64 7 921 7579 Web: www.justice.govt.nz	The Tenancy Tribunal hears disputes between landlords and tenants of residential properties who have not been able to reach agreement in mediation provided by the Department of Building and Housing.
Veterinary Council of New Zealand	Dr Lindsay Burton Chair Iain McLachlan Registrar	PO Box 10 563 (Level 10, The Bayleys Building, 36 Brandon Street) WELLINGTON NZ 6143 vet@vetcouncil.org.nz T: +64 4 473 9600 F: +64 4 473 8869 http://www.vetcouncil.org.nz	Our role and functions are set out in the Veterinarians Act. • We register vets • We make sure they're competent, fit and healthy • We make sure they're trained, qualified and up to date • We set high standards for the veterinary profession • We investigate complaints about vets • We are a fair and consistent regulator of veterinary standards.

Weathertight Homes Tribunal	Mr David Plunkett Chair	Private Bag 92535 Wellesley Street (Level 6, Auckland District Court Building, 69 Albert Street AUCKLAND 1010 NEW ZEALAND Phone: +64 9 583 1900 Free 0800 777 757 Web: >>tribunals>>wht	The existing disputes and resolution process was established under the Weathertight Homes Resolution Services Act 2006 on 1 April 2007 to provide fast, flexible and cost-effective procedures for resolving leaky home disputes. It is to be administered by two government agencies; the Department of Building and Housing and the Ministry of Justice. The Department of Building and Housing receives claim applications and provides assessment, information, guidance and mediation services. The Weathertight Homes Tribunal, supported by the Ministry of Justice, is a judicially independent Tribunal that provides adjudication for claims.
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Administrative Review Tribunal	President The Honourable Justice Emiliios Kyrou AO	Please visit the website for further information and various location and contact details: https://www.art.gov.au/ Free: 1800 228 333	The Administrative Review Tribunal (the Tribunal) was established by the Administrative Review Tribunal Act 2024 and commenced operation on 14 October 2024. The Tribunal replaced the former Administrative Appeals Tribunal. The Tribunal's role is to conduct independent reviews of administrative decisions made under a wide range of Commonwealth laws. If you disagree with a decision made by an Australian Government department, minister, or agency, the Tribunal gives you an opportunity to have that decision independently reviewed. It is the Tribunal's job to consider each case on its merits by taking a fresh look at the facts, law and policy relating to the original decision, and consider any new information. Tribunal members have the power to agree with the original decision, change it, or make a new decision. The Tribunal is required to make sure the review process is fair, efficient, and can be accessed by anyone who wants to apply. One of the Tribunal's priorities is to resolve matters as quickly and with as little cost as possible. The Tribunal can review decisions made under more than 400 Commonwealth Acts and legislative instruments. The most common types of decisions we review relate to: * visas, including migration and refugee visas * Centrelink payments, including family assistance, paid parental leave, and student assistance * National Disability Insurance Scheme (NDIS) * child support * Taxation * Commonwealth workers' compensation * veterans' entitlements. The Tribunal can also review decisions relating to: * Australian citizenship * bankruptcy * civil aviation * corporations and financial services regulation * customs * freedom of information (FOI) * passports * security assessments by the Australian Security Intelligence Organisation. There are many other types of decisions that can be reviewed, including those made under a small number of Norfolk Island laws. The Tribunal also plays an important role in helping improve the quality of decisions made by government.
	Mr Michael Hawkins AM Chief Executive Officer and Principal Registrar		
	Jurisdictional Area Leaders		
	General: Deputy President Gina Lazanas		
	Taxation and business: Deputy President Gina Lazanas		
	Veterans' entitlements and workers' compensation: Deputy President Gina Lazanas		
	Intelligence and Security: The Honourable Justice Emiliios Kyrou AO		
	Migration: Deputy President Kate Millar		
	Protection: Deputy President Simone Burford		
	National Disability Insurance Scheme: Deputy President Kruna Dordevic		
	Social Security: Deputy President Kruna Dordevic		

Anti-Dumping Review Panel	Ms Jaclyne Fisher Presiding Member ADRP Secretariat	GPO Box 2013 Canberra ACT 2601 (02) 6276 1781 ADRP@industry.gov.au https://www.industry.gov.au/about-us/anti-dumping-review-panel	The Anti-Dumping Review Panel (Review Panel) is a limited statutory merits review body. The Review Panel's function is to review, upon application, certain decisions made by the Minister or by the Commissioner of the Anti-Dumping Commission in relation to Australia's anti-dumping and countervailing system.
ASIC Markets Disciplinary Panel	Mr Simon Gray Chair Victoria Weekes Deputy Chair Mr Anthony Graham Special Counsel, Chief Legal Office Ms Amber McFayden MDP Secretariat Coordinator	Panel Secretariat Coordinator, Chief Legal Office Australian Securities and Investments Commission Level 5, 100 Market Street, Sydney, 2000 Tel: +61 2 9911 5315 Amber.McFayden@asic.gov.au ASIC GPO Box 9827 Brisbane QLD 4001 1300 300 630 or + 61 3 5177 5407	The MDP makes decisions about whether infringement notices should be given for alleged breaches of the Market Integrity Rules by market participants. The MDP may give an infringement notice if it has reasonable grounds to believe that the market participant has contravened the rules. An infringement notice may specify one or more of the following: a) a penalty for each alleged contravention (pursuant to the Corporations Act); b) remedial measures that the market participant must undertake; c) sanctions that the market participant must accept; d) the terms of a court enforceable undertaking that the market participant must enter into. The MDP determines matters independently of ASIC, with legal and secretariat support from ASIC. The membership of the MDP comprises persons with significant market or professional experience. The members of the MDP have, or have had, senior roles in investment banks and broking firms.
ASX Appeal Tribunal	Mr Simon Gray Chairperson Members: Daniel Pryor Geoff Louw Kevin Lewis Leigh Conder Simon Fraser Valerie Kingsmill	Exchange Centre, 20 Bridge Street SYDNEY NSW 2000 General Reception (02) 9227 0000 Fax: 02-9227 0885 www.asx.com.au (http://www.asx.com.au/regulation/compliance/asx-tribunal.htm)	Certain decisions by ASX under its Operating Rules can be appealed to the ASX Appeal Tribunal. These decisions include: • The issue of an enforcement notice against a participant in an ASX market or clearing and settlement facility • The refusal to admit an applicant, suspension or termination of a participant's participation in an ASX market or clearing and settlement facility • A decision by ASX to cancel or uphold a trade executed on the ASX or ASX 24 market under the Rules • A determination by ASX that a warrant issuer or AQUA product issuer has not met their liquidity support obligations under the ASX Operating Rules. The specific types of decisions that can be appealed to the Tribunal and the process and timeframe for appealing them are set out in section 3 of the ASX Enforcement and Appeals Rulebook. The ASX Appeal Tribunal is comprised of respected industry professionals with relevant skills, qualifications and industry experience.

Australian Competition Tribunal	The Hon Justice O’Bryan President Mr Tim Luxton Registrar Nicole Young Executive Officer	305 William Street MELBOURNE VIC 3000 Tel: (03) 8600 3630/ 1300 920 780 Fax: (03) 8600 3632 <u>Web:</u> www.competitiontribunal.gov.au <u>Email:</u> registry@competitiontribunal.gov.au	The Australian Competition Tribunal hears applications for the review of: • Determinations by the Australian Competition and Consumer Commission (ACCC) in relation to the grant or revocation of authorisations which would permit conduct or arrangements that would otherwise be prohibited for being anti-competitive; • Decisions by the Minister or the ACCC in relation to allowing third parties to have access to the services of essential facilities of national significance, such as electricity grids or gas pipelines; and • Determinations by the ACCC in relation to notices issued under section 93 of the <i>Trade Practices Act 1974</i> in relation to exclusive dealing. The Australian Competition Tribunal has dedicated officers within the Federal Court of Australia in all capital cities.
Classification Review Board	Ms Susan Knowles Convenor Mr Peter Price AM, Deputy Convenor Ms Evi Howden Assistant Director Client Liaison Ms Amy Wooding Acting Client Manager Ms Barbara Vosoba Director, Operations	Level 6, 23-33 Mary Street SURRY HILLS NSW 2010 Locked Bag 3 HAYMARKET NSW 1240 Tel: (02) 9289 7100 <u>Web:</u> www.classification.gov.au <u>Email:</u> CRB@classification.gov.au	The Classification Review Board reviews, on application, decisions made by the Classification Board under the <i>Classification (Publications, Films and Computer Games) Act 1995</i> (Cth). Secretariat support for the Review Board is provided by the Classification Operations Branch, Attorney-General’s Department. The Classification Review Board is also an independent statutory body. Its role is to review classification decisions in certain circumstances and make a fresh classification decision. The Classification Review Board is a different board to the Classification Board. The Classification Review Board is independent from government.
Companies Auditors Disciplinary Board	Mr Howard Insall SC Chair Ms Kathy Vaiano Registrar	GPO Box 3731 SYDNEY NSW 1044 Tel: (02) 9911-2970 Fax: (02) 9911-2975 cadb@asic.gov.au <u>Web:</u> https://www.cadb.gov.au/	CALDB was established in 1990 to replace similar state based Boards at the time of the implementation of the Corporations Act 1989 and the ASIC Act 1989. • The Board is required by the Corporations Act 2001 to determine whether a registered auditor or liquidator should be dealt with under section 1292. • CALDB members are appointed by the Treasurer based on the requirements of the ASIC Act 2001 and have a breadth of knowledge and experience encompassing the law, accounting and business. • The Board has the functions and powers conferred on it by or under the Corporations Act 2001 ("the Act") (in particular sections 1292 to 1298) and the Australian Securities and Investments Commission Act 2001 ("ASIC Act") (in particular sections 203 to 223). The Board has no statutory power to initiate or carry out investigations into the conduct of auditors or liquidators. The role of the Board is to deal with Applications made by ASIC or APRA.

Copyright Tribunal of Australia	The Hon Justice Andrew Greenwood President Ms Katie Lynch Registrar	Commonwealth Law Courts Building, 119 North Quay BRISBANE QLD 4000 Ph: (07) 3052 4132 E: Copyright.Tribunal@fedcourt.gov.au W: www.copyrighttribunal.gov.au	The Copyright Tribunal of Australia is an independent body administered by the Federal Court of Australia. The Tribunal was established under Part VI of the Australian Copyright Act 1968. The Tribunal consists of a President, a number of Deputy Presidents and other members as appointed by the Governor-General. A presidential member must be a judge of the Federal Court of Australia. Other members must have a knowledge of, or experience in one of the areas of expertise as set out in s. 140(2) of the Copyright Act, which includes law, industry, public administration and economics. The Tribunal has no physical resources of its own. The funds appropriated by Parliament for the purpose of the Tribunal are managed by the Federal Court of Australia. Registry services and administrative support for the Tribunal are provided by staff of the Federal Court.
Defence Force Discipline Appeal Tribunal	The Honourable Justice John Logan RFD, President Tim Luxton Registrar	c/- Federal Court of Australia, 305 William Street Melbourne VIC 3000 T: (03) 8600 3510 F: (03) 8600 3522 DFDAT@fedcourt.gov.au https://www.defenceappeals.gov.au/	In 1955, the Courts-Martial Appeal Tribunal was established under the Courts-Martial Appeals Act 1955. The Tribunal was later renamed the Defence Force Discipline Appeal Tribunal by the Defence Force (Miscellaneous Provisions) Act 1982. The Courts-Martial Appeals Act 1955 was also renamed to Defence Force Discipline Appeals Act 1955. The Tribunal is empowered under the Defence Force Discipline Appeals Act 1955 to hear and determine appeals by persons who have been convicted or who have been acquitted of a Service offence on the ground of unsoundness of mind ('a prescribed acquittal') by a court martial or a Defence Force magistrate under the Defence Force Discipline Act 1982.

Defence Honours and Awards Appeals Tribunal	Mr Stephen Skehill Chair	Level 1,5 Tennant Street, Fyshwick	The Defence Honours and Awards Appeals Tribunal is an independent statutory body established under the Defence Act 1903 to consider Defence honours and awards matters.
	Mr Jay Kopplemann Executive Officer	Locked Bag 7765 Canberra BC ACT 2610	Individuals are available to apply to the Tribunal for an independent review of a decision of the Department of Defence regarding eligibility for a Defence honour, defence award or a foreign award.
	Ms Tammy Hayes Assistant Executive Officer	Telephone (02) 6266 1019 E-mail dha.tribunal@defence.gov.au Website www.defence-honours-tribunal.gov.au	The Government is also able to refer general eligibility issues to the Tribunal for inquiry and recommendation.
Fair Work Commission	The Hon Justice Adam Hatcher SC President	GPO Box 1994, Melbourne Victoria 3001	The Fair Work Commission is the national workplace relations tribunal. It's role is to assist employees and employers maintain fair and productive workplaces. The Commission is an independent body that operates under the Fair Work Act 2009 (Cth).
	Mirella Franceschini, Associate	1300 799 675 Email: enquiries@fwc.gov.au	We make awards, approve enterprise agreements and help resolve issues at work. We set the minimum wages for Australia. We also regulate registered organisations.
	Murray Furlong General Manager	Web: www.fwc.gov.au	
National Native Title Tribunal	Mr Kevin Smith President	Native Title Registrar Level 5, Harry Gibbs Commonwealth Law Courts 119 North Quay Brisbane 4000	The National Native Title Tribunal (NNTT) is an independent agency established by the <i>Native Title Act 1993</i> (Cth) (the Act).
	Ms Katie Stride Registrar	GPO Box 9973 BRISBANE QLD 4001	The NNTT comprises a President and Members, who are appointed by the Governor General under the Act. The Native Title Registrar, also appointed by the Governor General, carries out a wide range of functions under the Act.
		Ph: (07) 3307 5000 Email: enquiries@nntt.gov.au Web: www.nntt.gov.au	The NNTT and Registrar's functions include: - conducting inquiries, reviews and mediations; - assisting various parties with native title applications and Indigenous land use agreements ('ILUAs'); - making administrative decisions about the registration of claimant applications and ILUAs; - maintaining the Register of Native Title Claims, the National Native Title Register and the Register of Indigenous Land Use Agreements.

National Sports Tribunal	Dr Michelle Gallen CEO Ms Kitty Chiller Deputy CEO	MDP 705, PO Box 9848 Canberra ACT 2601 (02) 6289 8207 Email: enquiries@nationalsporttribunal.gov.au Web: https://www.nationalsporttribunal.gov.au/	The mandate of the National Sports Tribunal is to provide sports, athletes and athlete support personnel with a cost-effective, independent forum for the timely determination of disputes through private arbitration, mediation, conciliation or case appraisal. It will strengthen sports dispute resolution transparency and accountability and facilitate access to resources and tools to prevent, manage and resolve sports disputes. The NST will have three divisions: • An anti-doping division, which will arbitrate matters concerning alleged breaches of sport anti-doping rules • A general division, which will resolve other sports-related disputes arising under the rules of the sport • An appeals division, which will deal with appeals from the Anti-Doping Division, the General Division and decisions made by sporting bodies/other sporting tribunals.
Office of the Australian Information Commissioner (OAIC)	Ms Angelene Falk, Australian Information Commissioner and Privacy Commissioner Ms Elizabeth Hampton Deputy Commissioner	Postal: GPO BOX 5218 , SYDNEY NSW 2001 Tel: 1300 363 992 Web: enquiries@oaic.gov.au http://www.oaic.gov.au/	We are the independent national regulator for privacy and freedom of information. We promote and uphold your rights to access government-held information and have your personal information protected. The Office of the Australian Information Commissioner (OAIC) is an independent agency within the Attorney General's portfolio. Our primary functions are privacy, freedom of information and government information policy. Our responsibilities include conducting investigations, reviewing decisions, handling complaints, and providing guidance and advice.
Professional Services Review	Dr Antonio Di Dio Acting Director Mr Bruce Topperwein Executive Officer	Level 1, 20 Brindabella Circuit Brindabella Business Park Canberra Airport 2609 PO Box 74 FYSHWICK ACT 2609 Tel: (02) 6120-9100 Fax: (02) 6120-9199 Email: enquiries@psr.gov.au Web: www.psr.gov.au	PSR was established in July 1994 as an Agency within the Health Portfolio to provide administration and support services to the Director of PSR, PSR peer review Committees and the Determining Authority in performing their legislated functions under the <i>Health Insurance Act 1973</i>. PSR is responsible for reviewing and examining possible inappropriate practice by practitioners when they provide Medicare services or prescribe Government subsidised medicines under the PBS. PSR examines suspected cases of inappropriate practice which have been referred by the Secretary of DHS. One of the sanctions that can be imposed on a health practitioner is to disqualify them for providing Medicare or PBS Services. The Director and a PSR Committee (of peers) examines documentation and provides the health practitioner with an opportunity to be heard before making a decision. Health practitioners dissatisfied with the PSR decision can appeal to the Federal Court or Federal Magistrates Court.

Superannuation Complaints Tribunal	Ms Helen Davis Chairperson Ms Sandy Stogiannou, Executive Assistant to Helen Davis	Locked Bag 3060 MELBOURNE VIC 3001 Tel: 1300 884 114 / (03) 8635 5580 Fax: (03) 8635-5588 info@sct.gov.au Web: www.sct.gov.au	The Superannuation Complaints Tribunal deals with complaints about superannuation in the areas of regulated superannuation funds, annuities and deferred annuities, and retirement savings accounts. The Tribunal will inquire into the complaint and try to resolve it by conciliation. However, if conciliation is unsuccessful, the Tribunal will conduct a formal review of the complaint and issue a determination.
Veterans' Review Board	Ms Jane Anderson Principal Member Ms Katrina Harry National Registrar Glenn Katsoolis, Executive Assistant to Principal Member	GPO Box 1631 SYDNEY NSW 2001 Tel: (02) 9213 8603 Fax: (02) 9211 3074 Email: contact@vrb.gov.au Web: www.vrb.gov.au	The Veterans' Review Board (VRB) is an independent tribunal that exists to review: 1. decisions made by the Repatriation Commission under the Veterans' Entitlements Act 1986 (Cth) on: – claims for acceptance of injury or disease as war-caused or defence-caused; – claims for war widows', war widowers' and orphans' pensions; – assessment of pension rate for incapacity from war-caused or defence-caused injury or disease; and – claims for the grant, or assessment of, attendant allowance; and 2. determinations under the Military Rehabilitation and Compensation Act 2004 (Cth) made by: – the Military Rehabilitation & Compensation Commission; and – the Service Chiefs of the Australian Army, the Royal Australian Navy, and the Royal Australian Air Force

Australian Capital Territory (ACT) Tribunal

ACT Civil and Administrative Tribunal	Ms Mary-Therese Daniel President Kristy Carter Registrar	Address: Level 4, 1 Moore Street Canberra GPO Box 370 CANBERRA ACT 2601 Tel: (02) 6207 1740 Fax: (02) 6205 4855 Email: tribunal@act.gov.au Web: http://www.acat.act.gov.au/	ACAT is established under the <i>ACT Civil and Administrative Tribunal Act 2008</i> (the ACAT Act) and commenced operation in February 2009. It considers applications relating to: • civil disputes valued at under \$25,000 • rental property disputes • unit titles and retirement village disputes • fence disputes • reviewable decisions made by the ACT Government • occupational regulation and discipline for certain occupations • guardianship, financial management and enduring powers of attorney • mental health treatment and care • an injury or death resulting from a motor accident in the ACT • change of identity details for young people • discrimination • energy and water complaints (including hardship)
ACT Greens Arbitration and Conciliation Committee	Mr Tim Hollo Member	GPO Box 2019, CANBERRA ACT 2602 (02) 6140 3220 acc@act.greens.org.au http://www.actgreens.org.au/acc	Investigation of complaints raised about a member of the ACT Greens, or by a member about a non-member including allegations of serious or criminal activities, or activities condemned or forbidden by the Australian Greens Charter, the Constitution, By-laws or Code of Conduct.
ACT Restricted Medical Treatment Assessment Board	Ms Melissa Knox A/g Director, Variations in Sex Characteristics	ACT Health Directorate Level 3, 6 Bowes Street Phillip ACT 2606 02 5124 9931 VSCBoard@act.gov.au	The Restricted Medical Treatment Assessment Board is part of Australia-first legislation and a world first reform package that will deliver legal protections and new care services for people with variations in sex characteristics. The Variation in Sex Characteristics (Restricted Medical Treatment) Act 2023 (the VSC Act) establishes a new approval process for some irreversible medical treatments for people with variations in sex characteristics. Its effect will be to permit these interventions when they meet criteria set out in the VSC Act.
Sentence Administration Board	Ms Laura Beacroft, Chairperson Catherine Garrington, Secretary to Chair	GPO BOX 158, CANBERRA ACT 2601 Ph: 6207 0888 sab.secretariat@act.gov.au ; sentence.administration@act.gov.au http://www.cs.act.gov.au/the_sentence_administration_board	The Sentence Administration Board (the Board) is established under the Crimes (Sentence Administration) Act 2005 (the CSA Act). The CSA Act provides for the Board's functions and powers, and a framework for the Board's decision making. There are three overarching principles that the Board must bear in mind when making its decisions: human rights, the public interest and natural justice. Board decisions are subject to review by the ACT Supreme Court. Once legislated, the proposed Integrity Commission will have oversight of the Board and individual members. The Board provides an annual report which is publicly available.

New South Wales (NSW) Tribunals

NSW Civil and Administrative Tribunal (NCAT)

The Hon Justice Lea
Armstrong
President

Ms Lucia Cohen, Associate
to Justice Armstrong

Ms Cathy Szczygielski
Principal Registrar

Administrative and Equal Opportunity Division

Judge Susanne Cole
Deputy President
Ms Louise Clegg
Divisional Registrar

Consumer and Commercial Division

Mr Stuart Westgarth
Deputy President
Ms Pauline Green
Divisional Registrar

Guardianship Division

Ms Anne Britton
Deputy President
Ms Jane Pritchard
Divisional Registrar

Occupational Division

Judge Susanne Cole
Deputy President
Ms Louise Clegg
Divisional Registrar

Address:
Level 9 John Maddison
Tower
86-90 Goulburn Street
Sydney NSW 2000

Postal:
PO Box K1026
Haymarket NSW 1240

Telephone:
1300 006 228

Web: www.ncat.nsw.gov.au

NCAT commenced operating on 1 January 2014 replacing more than 20 of the state's existing tribunals and provides a single gateway for most tribunal services in NSW.

NCAT is comprised of a Principal Registry and four Divisions:

1. Administrative and Equal Opportunity
2. Consumer and Commercial
3. Guardianship
4. Occupational

Each division is headed by a Deputy President with experience relevant to the subject matter of that division. Each Deputy President is responsible for the day-to-day running of the division, including the allocation of members to hear matters.

Services provided by the following NSW tribunals have been consolidated into NCAT:

- Aboriginal and Torres Strait Islander Health Practice Tribunal
- Aboriginal Land Councils Pecuniary Interest and Disciplinary Tribunal
- Administrative Decisions Tribunal
- Charity Referees
- Consumer, Trader and Tenancy Tribunal
- Dental Tribunal
- Guardianship Tribunal
- Chinese Medicine Tribunal
- Chiropractic Tribunal
- Medical Radiation Practice Tribunal
- Medical Tribunal
- Nursing and Midwifery Tribunal
- Occupational Therapy Tribunal
- Optometry Tribunal
- Osteopathy Tribunal
- Pharmacy Tribunal
- Physiotherapy Tribunal
- Podiatry Tribunal
- Psychology Tribunal
- Local Government Pecuniary Interest and Disciplinary Tribunal
- Local Land Boards
- Victims Compensation Tribunal (transferred into the ADT in June 2013)
- Vocational Training Appeals Panel

Anti-Discrimination Board of NSW	The Hon Dr Annabelle Bennett AO SC, President (part-time) Tracie Harvey, Executive Assistant	PO Box W213 , Parramatta Westfield NSW 2150 Level 7, 10 Valentine Avenue, Parramatta NSW Phone: 02 9268 5555 Fax: 02 9268 5500 email: adbcontact@justice.nsw.gov.au web: http://www.antidiscrimination.justice.nsw.gov.au/	We are the New South Wales state government body that administers the Anti-Discrimination Act 1977. We strive to eliminate discrimination in New South Wales by: • answering enquiries • conciliating complaints • raising awareness about discrimination and its impacts • granting exemptions to the Act • advising government about discrimination issues. The Anti-Discrimination Board of NSW is an independent statutory body.
Dust Diseases Board	Ms Julie Newman <i>PSM</i> Chairperson	Location: Level 2, 82 Elizabeth Street Sydney NSW Mail: GPO Box 5323 Sydney NSW 2001 Phone: 02 8223 6600 Email: enquiries@ddb.nsw.gov.au Web: www.ddb.nsw.gov.au	The Dust Diseases Board examines hears and determines claims for compensation (benefits not damages) by NSW workers who suffer a dust disease. The DDB was established in 1920 to compensate workers with diseases caused by silica dusts. Where certain conditions exist, the Board may consider: • Medical examination of NSW workers exposed to dust in the workplace (1,500 on 2012/13) • The Medical Authority determines whether an application has a dust disease, the extent of any disability and level of occupational exposure • Paying compensation benefits to eligible NSW workers and dependants • Co-ordinating and paying medical and related health care expenses.

Dust Diseases Tribunal	The Hon Justice D M Price AM President Ms Lisa Freeman Judge's Associate	Location: Level 12, John Maddison Tower, 88 Goulburn Street Sydney NSW 2000 Mail: Locked Bag 16 Haymarket NSW 1240 Tel: (02) 9377 5440 Fax (02) 9377 5433 Web: www.dustdiseasestribunal.justice.nsw.gov.au	The Dust Diseases Tribunal (DDT) was established in 1989 as a court that hears common law claims for damages from sufferers or dust related diseases including those linked to asbestos exposure. Dependents of deceased sufferers may also be able to pursue a claim after the death of the person with the disease (if the claim has not resolved before death). Since claimants are often in the advanced stage of a terminal illnesses, the main aim of the tribunal is to act quickly and expedite the resolution of these claims.
Housing Appeals Committee	Ms Catherine Walton Manager Ms Jenny Rowe Business Support Assistant Ms Kylie Leahy Senior Project Officer	Office 5-6 Ground floor 1-17 Elsie St Burwood NSW 2134 Dept. of Family and Community Services NSW PO Box 1030 Westfield Burwood NSW 2134 Free: 1800 629 794 Tel: (02) 8741 2555 Fax: (02) 8741 2566 Email: hac@facs.nsw.gov.au Website: www.hac.nsw.gov.au	The NSW Housing Appeals Committee (HAC) is an independent agency established in 1994. The role of the HAC is to: • provide a mechanism for social housing applicants and tenants to lodge an external appeal where they believe an incorrect decision was made by a social housing provider at an internal appeal • undertake a merits review of each eligible appeal that is lodged—that is a review based on using the information before the committee at the time of the appeal, whether or not such material was before the primary decision-maker or existed at the time of the original decision • make recommendations to social housing providers that either the original decision be maintained, or the original decision be changed in full or in part provide advice on systemic issues to improve the consistency, efficiency and transparency of appealable access and eligibility decisions. The HAC has jurisdiction to hear any appeal lodged by a social housing applicant or tenant where: • a decision has already been made at an internal appeal the decision relates to a matter that is not within the jurisdiction of the NSW Civil and Administrative Tribunal or other review body • the decision is within the scope of the Social Housing External Appeal Policy which specifies which social housing providers' decisions are subject to external appeal.

Information and Privacy Commission NSW	Ms Rachel McCallum Information Commissioner & CEO Ms Sonia Minutillo A/Privacy Commissioner	Address: Level 15, 2-24 Rawson Place Haymarket NSW 2000 GPO Box 7011 Sydney NSW 2001 Tel: 1800 472 679 E:ipcinfo@ipc.nsw.gov.au W:www.ipc.nsw.gov.au	The Information and Privacy Commission NSW (IPC) is an independent statutory authority that administers legislation dealing with privacy and access to government held information in New South Wales.
Independent Pricing and Regulatory Tribunal	Ms Carmel Donnelly Chair	PO BOX K35 Haymarket, NSW 1240 T: 02 9290 8400 https://www.ipart.nsw.gov.au/	IPART regulates key markets and NSW Government services to ensure effective social, environmental and economic outcomes. We undertake investigations and make reports to the NSW Government on a range of issues set out in legislation, and on issues the Government refers to us. However, our determinations and recommendations are not subject to the control or direction of the NSW Government.
Industrial Relations Commission of New South Wales	Justice Ingmar Taylor President Justice David Chin Justice Jane Paingakulam Elizabeth Robinson Senior Deputy Industrial Registrar Karen Jones Director and Industrial Registrar	Level 10, 10-14 Smith Street, Parramatta, 2150 PO Box 927 Parramatta, 2124 Tel: (02) 8688 3516 Fax: (02) 8688 3541 Website: www.irc.justice.nsw.gov.au	The Industrial Relations Commission conciliates and arbitrates to resolve industrial disputes, sets conditions of employment and fixes wages and salaries by making industrial awards, approves enterprise agreements and decides claims of unfair dismissal. The <i>Industrial Relations Amendment (Industrial Court) Act</i> 2016 No 48 abolished the positions of President, Vice President and Deputy Presidents and provided, instead, for a Chief Commissioner. The effect was to transfer the work of the Industrial Court out of the jurisdiction. The Commission exercises a civil jurisdiction, and seeks to conduct its proceedings in a non-technical and expeditious manner. From 1 January 2010, a decision was made by the NSW government, that all employees currently covered by the NSW industrial relations system (other than state public sector or local government employees) would be transferred into the national scheme. This was, generally, those employees who were employed by sole traders or partnerships, employees of constitutional corporations having been covered under the national scheme since the Workchoices legislation was enacted in March 2006. The Commission retains jurisdiction in relation to the terms and conditions of employment of State government and Local government employees.

Land and Environment Court of NSW	The Hon Justice Brian Preston Chief Judge Ms Elizabeth Orr Associate Ms Susan Dixon Senior Commissioner Ms Sarah Froh Registrar and Director Ms Maria Anastasi Assistant Registrar	Address: Level 4, 225 Macquarie Street, Windeyer Chambers SYDNEY NSW 2000 Postal: GPO Box 3565 SYDNEY NSW 2001 Tel: (02) 9113-8200 Fax: (02) 9113 8222 Web: www.lec.justice.nsw.gov.au	The LEC is the first specialist environmental superior court in the world established on 1 September 1980. The Court's jurisdiction includes merits review, judicial review, civil enforcement, criminal prosecution, criminal appeals and civil claims about planning, environmental, land, mining and other legislation as follows: Class 1 – environmental, planning and protection appeals: Class 2 – tree disputes and miscellaneous appeals: Class 3 – valuation, compensation and Aboriginal land claim cases Class 4 – civil enforcement, judicial review of decisions under planning or environmental laws Class 5 – criminal proceedings for offences against planning or environmental laws Class 6 and 7 – criminal appeals against convictions / sentences for environmental offences by the Local Court Class 8 – mining matters
Medical Council of NSW	Dr John Sammut President Ms Caroline Lamb Assistant Director, Medical, Health Professional Councils Authority/Executive Officer	Address: Building 45, Campbell Dr Gladesville Hospital Gladesville NSW 2111 Postal: PO Box 104 Gladesville NSW 1675 Tel: (02) 9879 2200 Fax: (02) 9816 5307 Web: http://www.mcnsw.org.au	Working with the Health Care Complaints Commission (HCCC), we receive and manage complaints about registered doctors and medical student in NSW. We take a holistic case management approach to ensure registered doctors maintain appropriate professional standards and remain fit to practise. We manage complaints within three streams: health, performance and conduct.
Mental Health Review Tribunal	Magistrate Carolyn Huntsman President Ms Alisa Kelly Registrar	Address: PO Box 247 GLADESVILLE NSW 1675 Tel: (02) 9816 5955 Free: 1800 815 511 Fax: (02) 9817 4543 Web: www.mhrt.nsw.gov.au Email: mhrt-mhrt@health.nsw.gov.au	The Mental Health Review Tribunal has some 47 heads of jurisdiction, considering the disposition and release of persons acquitted of crimes by reason of mental illness; determining matters concerning persons found unfit to be tried, and prisoners transferred to a mental health facility for treatment; reviewing the cases of detained patients (both civil and forensic), and long-term voluntary psychiatric patients; hearing appeals against an authorised medical officer's refusal to discharge a patient; making, varying and revoking community treatment orders; determining applications for certain treatments and surgery; and making orders for financial management where people are unable to manage their own financial affairs.

NSW Architects Registration Board	Dr Deborah Dearing, President Dr Kirsten Orr, Registrar	Level 2, 156 Gloucester Street, SYDNEY NSW 2000 Ph: 02-9241 4033 Fax: 9241 6144 mail@architects.nsw.gov.au www.architects.nsw.gov.au	The NSW Architects Registration Board (ARB) administers the Architects Act - the legislation regulating architects in NSW. When the Act was introduced into NSW parliament, the aim was "a community actively discussing architecture that is contributing to its wellbeing, a community that is serviced by architects who have a robust professional framework and a flexible system of professional discipline." You can read more of the original intent behind the Act in the Second Reading speech from 2004. The Board's key role is to protect consumers of architectural services by ensuring that architects provide services to the public in a professional and competent manner, disciplining architects who have acted unprofessionally or incompetently, accrediting architectural qualifications for the purpose of registration, informing the public about the qualifications and competence of individuals or organisations holding themselves out as architects, and promoting a better understanding of architectural issues in the community. The Board is responsible to the Minister for Better Regulation and Innovation, Kevin Anderson MP. This portfolio sits within the Customer Service cluster of cabinet. The work of the Board is totally funded by fees paid by architects and architect corporations and firms.
Office of the Merit Protection Commissioner	Mrs Jamie Lowe, Merit Protection Commissioner	Postal: PO Box 20636, World Square Post Office, SYDNEY NSW 2002 Director MPC Business: (02) 8239 5317 Review and Casework Team: (02) 8239 5330 mpcbusiness@apsc.gov.au ; review@apsc.gov.au https://meritprotectioncommission.gov.au/	The Merit Protection Commissioner is an independent statutory office holder providing employment services to the Australian Public Service and the Parliamentary Service. The current Commissioner is Ms Linda Waugh. The Commissioner is assisted by staff of the Australian Public Service Commission. We review employees' concerns about matters affecting their employment such as recruitment, discipline (misconduct) and performance management. We also provide recruitment and inquiry services to agencies. We support integrity and good practice in employment decision-making. We publish review case summaries which are updated regularly. Information on the handling of personal information by the Office of the Merit Protection Commissioner is provided in the MPC privacy policy.

Personal Injury Commission	The Hon Judge Gerard Phillips President	Address: Level 21, 1 Oxford Street DARLINGHURST NSW 2010	The Personal Injury Commission commenced operation on 1 March 2021.
	Ms Rosemary Sagvand Judge's Associate	Postal Address: PO Box 594, DARLINGHURST NSW 1300	The Personal Injury Commission resolves disputes between people injured in motor accidents and workplaces in NSW, insurers and employers.
	Ms Marianne Christmann Principal Registrar	Web: www.pi.nsw.gov.au Email: help@pi.nsw.gov.au	The Commission is an independent statutory tribunal within the New South Wales justice system, committed to providing a transparent and independent dispute resolution service.
	Ms Marie Johns Division Head, Motor Accidents Division	Tel: 1800 PIC NSW (1800 742 679)	Resolving disputes justly and efficiently in the shortest time frame is a priority for the Commission. It works with all parties (injured persons, insurers, and employers, where relevant) to discuss ways of achieving this.
	Mr Glenn Capel Division Head, Workers Compensation Division		The Personal Injury Commission replaced the former Workers Compensation Commission and SIRA's Dispute Resolution Services that managed disputes involving injured workers and road users.

Northern Territory (NT) Tribunals

Northern Territory Civil and Administrative Tribunal of the (NTCAT)	Mr Mark O'Reilly President Ms Peta.Yujnovich Registrar & Director	Location: The Met Building CASCOM Building 5, Casuarina Village Level 1 13-17 Scaturchio Street Casuarina NT 0810 Post: PO Box 41860 Casuarina NT 0810 Tel: (08) 8944 8720 Free: 1800 604 622 Fax: (08) 8922 7201 Email: AGD.ntcat@nt.gov.au Web: www.ntcat.nt.gov.au	NTCAT commenced operations on 6 October 2014 under the Northern Territory Civil and Administrative Tribunal Act NTCAT is the new 'super tribunal' for the Northern Territory. It is designed to be a one stop shop for reviewing a wide range of administrative decisions and resolving certain civil disputes. In addition, NTCAT will have jurisdiction in areas relating to regulation of professions and protection of civil rights. The NTCAT Act requires NTCAT to promote the best principles of public administration, to resolve disputes through high quality processes and the use of mediation and alternative dispute resolution procedures wherever appropriate, to be accessible to all, especially people with special needs, to ensure efficient and cost-effective processes for all parties involved, to use straight forward language and procedures, to act with as little formality and technicality as possible and to be flexible in the way in which it conducts its business. That Act does not confer any jurisdiction on NTCAT. NTCAT can only hear cases when an Act of Parliament gives it this authority. View NTCAT's jurisdiction
Public Sector Appeals & Grievance Reviews, Office of the Commissioner for Public Employment	Ms Rachael Dunn Director	Address: Level 10, Charles Darwin Centre 19 The Mall, Darwin NT 0800 Post: GPO BOX 4371 DARWIN NT 0801 Tel: (08) 8999 4129 Fax: (08) 8999 4199 Email: enquiries.ocpe@nt.gov.au Web: https://ocpe.nt.gov.au/nt-public-sector-employment/public-employment/public-employment/	The Office of the Commissioner for Public Employment (OCPE) is a central agency within the Northern Territory Public Sector (NTPS) with sector-wide responsibility for providing an effective employment framework for the management and development of the NTPS workforce. The Commissioner for Public Employment is the Chief Executive Officer and, under section 12 of the Public Sector Employment and Management Act, is deemed to be the employer of all employees in the NTPS. Northern Territory Public Service (NTPS) employees can appeal against disciplinary, inability and promotion decisions through the Public Sector Appeals Board. The independent board is made up of: - a chairperson selected by the Commissioner for Public Employment - a person selected by the CEO of the agency being appealed against - a person selected by the relevant union. Under the law the board must conduct an appeal expeditiously and with as little formality and technicality as is reasonably practicable.

		sector-appeals-and-grievances/appeals	
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Queensland (QLD) Tribunals			
Arbitration and Professional Standards Tribunal, The Real Estate Institute of Qld Ltd	Mr Paul Hardman, Chair	Level 1, 50 Southgate Avenue CANNON HILL QLD 4170 PO Box 3447 Tingalpa DC Qld 4173 Ph: 07 3249 7326 Fax: 07 3891 5359 E: tribunal@reiq.com.au W: http://www.reiq.com/	
Councillor Conduct Tribunal	Ms June Anstee President Sharon Hoffmann Registry Manager	PO Box 15009 City East QLD 4002 Ph: 07-3452 6745/ 0455 060 624 E: cct@dlgrma.qld.gov.au W: https://www.statedevelopment.qld.gov.au/local-government/governance/councillor-conduct-tribunal	The Councillor Conduct Tribunal is an independent body, made up of 7 members and a President appointed by the Governor in Council. It is responsible for dealing with complaints of misconduct by councillors and compliance with the requirements set out under the Queensland <i>Local Government Act 2009</i> .
Land Court of QLD	Her Honour Judge Fleur Kingham, President Tyson Joseph Lee, Executive Assistant to President Mr Darren Campbell, Registrar, Gregory Grodecki, Deputy Registrar	Level 8, 363 George Street, Brisbane QLD 4000 GPO Box 5266 Brisbane QLD 4001 Ph: (07) 3247 5193 Fax: (07) 3247 4635 Email: landcourt@justice.qld.gov.au Web: http://www.courts.qld.gov.au/courts/land-court	The Land Court is a specialised judicial tribunal and court of record, established under the Land Court Act 2000. Land Court procedures are covered by the Land Court Act 2000, the Land Court Rules 2000 and various practice directions. The Uniform Civil Procedure Rules 1999 may also apply where the Land Court Rules don't cover the field. The Land Court comprises a president and other members. Unlike judges, who have life tenure, members of the Land Court are appointed for 15 year terms. Judicial registrars may also be appointed as officers of the court to perform certain functions. Hearings in the Land Court are usually presided over by a single member sitting alone. The judicial registrar may also hear and decide certain matters, though he is responsible mainly for the court's alternative dispute resolution (ADR) processes, including preliminary conferences and court supervised mediations. The Land Court may sit anywhere in Queensland. Normally a case is heard in the district where the land that is the subject of the dispute is located. Sittings are held in Brisbane and, where appropriate, rural and regional areas of Queensland. The Land Court operates with as little formality as possible. The strict rules of evidence don't apply and the Land Court acts according to equity, good conscience and the substantial merits of the case. The land court encourages ADR and provides these services free of cost.

Medical Assessment Tribunals	Ms Rachel Hawkins Director Engagement, Insurer & Tribunal Services Kelly Amos Manager Tribunal Services	Tribunal Services, Office of Industrial Relations PO Box 10119 Brisbane QLD 4000 Ph: (07) 3842 2764 Free: 1300 738 128 Email: mat@oir.qld.gov.au Web: www.worksafe.qld.gov.au/rehab-and-claims/medical-assessment-tribunals	The Workers' Compensation Regulator (formerly Q-Comp) oversees the Queensland workers' compensation scheme. Workers or employers unhappy with an Insurer's decision can apply for a review by the WCR. Appeals of the WCR decisions may be made to the Industrial Relations Commission in respect of claims and employers can appeal to the Industrial Magistrates Court in respect of a premium/policy decision. WCR also provides dispute resolution services. Medical Assessment Tribunals are set up to provide independent, expert medical decisions about injury and impairment sustained by Queensland workers. The tribunals are made up from an independent panel of specialist doctors. A referral to the medical assessment tribunals may be required if there are conflicting medical opinions in relation to whether employment has been a significant contributing factor to the injury or whether there is an ongoing incapacity for work as a result of a work injury. Only insurers can make a referral.
Mental Health Review Tribunal	Ms Annette McMullan President Ms Jade Madden Executive Officer	Level 16, 53 Albert St Brisbane QLD 4000 P O Box 15818 City East Brisbane QLD 4002 Ph: (07) 3235 9059 Free: 1800 006 478 Fax: (07) 3234 1540 Email: enquiry@mhrt.qld.gov.au Web: www.mhrt.qld.gov.au	The MHRT is an independent statutory body established under the <i>Mental Health Act 2000</i> whose primary purpose is to review the involuntary status of persons with mental illnesses. The Tribunal consists of the President and other members, including lawyers, psychiatrists and other persons with relevant qualifications and/or experience. The Tribunal automatically reviews Involuntary Treatment Orders (ITO), Forensic Orders (FO) and Fitness for Trial (not permanent) (FFT), and young persons with mental illness who are detained in high security for treatment. The Tribunal also hears applications for involuntary patients to move out of Queensland, and applications to appeal against a decision made at the mental health service not to allow a person to visit a patient. In addition, if a person is not able to consent to treatment and needs electroconvulsive therapy (ECT), the psychiatrist must apply to the Tribunal for approval to give ECT.

Office of the Commissioner for Body Corporate & Community Management	Ms Jane Wilson Commissioner Ms Karan Gafa Executive Officer	Department of Justice and Attorney General GPO Box 1049 Brisbane QLD 4001 Ph: 1800 060 119 Fax: (07) 3227-8023 Email: BCCM@justice.qld.gov.au Web: www.justice.qld.gov.au/bodycorporate	The role of the Commissioner's Office is to assist people who live, work or invest in community titles schemes in accordance with the powers conferred on it by the <i>Body Corporate and Community Management Act 1997</i>. The Commissioner's Office provides a dispute resolution service and an information service for people involved with community titles schemes. The dispute resolution service resolves disputes through conciliation or adjudication. The information service responds to community enquiries about the legislation, promotes our services and conducts information seminars to assist our clients to understand their rights and obligations under the BCCM Act. Dispute resolution methods employed include self-resolution, conciliation or adjudication. 'Complex' disputes must be dealt with by QCAT.
Office of the Information Commissioner	Ms Rachael Rangihaeata Information Commissioner Louisa Lynch Right to Information Commissioner Philip Green, Privacy Commissioner	PO BOX 10143, Adelaide St, BRISBANE QLD 4000 Ph: (07) 3234 7373 Fax: (07) 3405 1122 Email: enquiries@oic.qld.gov.au; administration@oic.qld.gov.au Web: https://www.oic.qld.gov.au/	Initially established under the repealed Freedom of Information Act 1992 (Qld) (PDF, 120KB), it continues under the Right to Information Act 2009 (Qld) (RTI Act) and Information Privacy Act 2009 (Qld) (IP Act). Under the RTI Act and IP Act the Information Commissioner is a statutory office holder appointed by the Governor-in-Council, and is not subject to ministerial direction in the exercise of the functions under the RTI Act and IP Act. The independent authority of the Information Commissioner allows the community to have confidence that the role of the Information Commissioner will be carried out independently, fairly, and impartially. The Information Commissioner is supported by two other statutory office holders appointed by the Governor-in-Council: the Right to Information Commissioner and Privacy Commissioner.

Queensland Civil and Administrative Tribunal (QCAT)	The Hon Justice Kerri Mellifont President	Address: Level 11/259 Queen St, Brisbane City QLD 4000	QCAT began operation on 1 December 2009 replacing 18 tribunals and jurisdiction under 23 pieces of legislation.
	Judge Suzanne Sheridan, Deputy President	Mail: GPO Box 1639 BRISBANE QLD 4001	QCAT makes original decisions for a range of matters including: Human Right list • anti-discrimination matters • children • guardianship and administration matters for adults
	Ms Natalie Parker Executive Director & Principal Registrar	Ph: (07) 3562 7484 Free: 1300 753 228 Fax: (07) 3221 9156	Civil Disputes list • building disputes • residential and retail tenancy disputes • debt disputes, for example money lent and not repaid • consumer and trader disputes • minor civil disputes including motor vehicle property damage • neighborhood disputes including dividing fence and tree disputes
	Ms Melissa Meldrum Deputy Principal Registrar	Email: enquiries@qcat.qld.gov.au Web: www.qcat.qld.gov.au	Administrative and disciplinary • occupational and business regulation matters • occupational regulation
	Ms Jessica Sleep Executive Assistant		

Queensland Industrial Relations Commission	The Hon Justice Peter Davis President Madonna Shelley Registrar Bianca Paris Deputy Registrar	GPO Box 373 BRISBANE QLD 4001 Level 21, Central Plaza 2 66 Eagle St Brisbane Ph: (07) 3227 8060 Free:1300 592 987 Fax: (07) 3221 6074 Email: qircinfoservices@qirc.qld.gov.au Web: http://www.qirc.qld.gov.au/	The Queensland Industrial Relations Commission is an independent tribunal established to conciliate and arbitrate industrial matters in the State of Queensland. Under current legislation, it derives its powers and functions from Chapter 8, Part 2 of the Industrial Relations Act 1999. The Commission plays a major role in contributing to the social and economic well-being of Queenslanders through furthering the objects of the Industrial Relations Act 1999 which are principally to provide a framework for industrial relations that supports economic prosperity and social justice.
Returned and Services League of Australia (QLD Branch) Tribunal	Mr John Stanford Chairman Mr Leigh Buckingham JP (Qual) Registrar	283 St Pauls Terrace Fortitude Valley QLD 4006 PO Box 629 Spring Hill QLD 4004 Tel: (07) 3634 9444 Fax: (07) 3634 9400 Email: reception@rslqld.org Web: www.rslqld.org	RSL Queensland's purpose is to provide a bright future and enduring legacy for all veterans and their families. With 34,000 members, the organisation operates under Constitutions and By-Laws and may need to resolve disputes between, or impose discipline on, members. Most complaints or disputes will be heard at a lower level or resolved through mediation, otherwise the Tribunal, comprising appointed volunteer members, may consider them. The Tribunal can also hear appeals of disciplinary decisions made at first instance by Sub-Branch committees and by RSL Queensland.

South Australian (SA) Tribunals

Environment Resources and Development Court	His Honour Senior Judge Michael Evans Ms Leah McLay Principal Registrar	GPO Box 2465 ADELAIDE SA 5001 Ph: (08) 8204 0289 Fax: (08) 8124 9898 Email: erdcourt@courts.sa.gov.au Web: www.courts.sa.gov.au	The ERD Court was established by the <i>Environment, Resources and Development Court Act</i> in 1993. It has jurisdiction under at least 18 pieces of legislation dealing with issues of development, heritage, the environment, water resources, irrigation, mining and native title. Many of the people who appear in the court are self-represented. The court is committed to making sure that as many people as possible can access its services. In 2002 a report was commissioned into how the court could better assist self-represented people in particular. The Court is a specialist court. Its Commissioners are not lawyers. They are appointed for their specialist qualifications and expertise in areas relevant to the court's jurisdiction. For example, the four permanent Commissioners are all qualified town planners and amongst the part-time Commissioners are town planners, architects, engineers, irrigation, water resources and native vegetation experts.
Equal Opportunity Commission	Ms Jodeen Carney Commissioner of Equal Opportunity	Level 17, 45 Pirie Street Adelaide SA 5000 Postal address GPO Box 464 Adelaide SA 5001 Tel: (08) 8207 1977 Free: 1800 188 163 Fax: (08) 8207 2090 Email: eoc@agd.sa.gov.au Web: www.eoc.sa.gov.au	EOC is an independent statutory body with responsibility under the South Australian <i>Equal Opportunity Act 1984</i> to: - Promote equality of opportunity between citizens of South Australia. - Prevent certain kinds of discrimination based on sex, race, disability, age or various other grounds. - Facilitate the participation of citizens in the economic and social life of the community. The Act enables the EOC to undertake a range of functions including: - Assisting people to resolve complaints of discrimination, sexual harassment or victimisation. - Educating and informing the community of their rights and responsibilities under equal opportunity laws. - Undertaking independent reviews of workplace culture in South Australian organisations and businesses to help them achieve greater diversity and inclusion and a more positive working environment. - Consulting on culture change projects for South Australian organisations and businesses. - Partnering with academic institutions to undertake research in equal opportunity and related areas; and - Advising government on legislative and policy reform on matters relating to equal opportunity. The EOC reports to Parliament through the South Australian Attorney-General. They are now a part of SAET.

South Australian Civil and Administrative Tribunal (SACAT)	The Hon Justice Judy Hughes, President Ms Anne Lindsay Principal Registrar	GPO Box 2361 (Level 4, 100 Pirie St) Adelaide SA 5001 Free: 1800 723 767 Fax: (08) 8226 8985 Email: sacat@sacat.sa.gov.au Web: www.sacat.sa.gov.au	SACAT was established under the <i>South Australian Civil and Administrative Tribunal Act 2013</i> ('the Act') and opened to the public on 30 March 2015. The objects and ethos of SACAT are: • the best principles of public administration including independence in decision making, natural justice and procedural fairness, high quality and consistent decisions, and transparency and accountability • accessibility • fast processing and resolution of disputes – including through the use of alternative dispute resolution procedures wherever appropriate • keeping costs to a minimum • using straightforward language • flexibility • consultation with stakeholders. The Tribunal consists of the President, a Supreme Court judge, the Deputy President, a District Court judge and other members, including legal practitioners, psychiatrists and other persons with relevant qualifications and/or experience. SACAT exercises both original and review jurisdiction. The diverse jurisdiction of SACAT is managed across three Streams: Housing & Civil, Administrative & Disciplinary and Community Streams. SACAT's Housing & Civil Stream hears and resolves a wide range of tenancy disputes relating to residential tenancies, residential parks and retirement villages. It is the busiest of SACAT's three Streams and accounts for approximately 70% of all applications received by the Tribunal. The Community Stream hears applications under the <i>Guardianship and Administration Act</i>, the <i>Advance Care Directives Act</i>, the <i>Consent to Medical Treatment and Palliative Care Act</i> and the <i>Mental Health Act</i>. The proceedings in this Stream are not adversarial in nature but are rather in the nature of an inquiry into the circumstances of a person suffering from either a mental incapacity, a mental illness or impaired decision-making capacity. The Administrative & Disciplinary Stream, at present, hears applications for the review of decisions made under the <i>Freedom of Information Act</i>, <i>South Australian Housing Trust Act</i>, <i>Community Housing Providers (National Law) (South Australia) Act</i>, <i>Valuation of Land Act</i>, <i>Local Government Act</i>, <i>Real Property Act</i>, <i>Lobbyists Act</i>, <i>First Home and Housing Construction Grants Act</i> and the <i>Controlled Substances Act</i>. The Tribunal's Internal Review jurisdiction, where SACAT reviews decisions made in its original jurisdiction, is currently also managed by the Administrative & Disciplinary Stream. Further jurisdictions are due to commence in this Stream in the near future. These include the <i>Firearms Act</i>, the <i>Housing Improvement Act</i>, the <i>Children and Young People (Safety) Act</i> and the <i>Child Safety (Prohibited Persons) Act</i>.
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South Australian Employment Tribunal (SAET)	The Honourable Justice Steven Dolphin President Wendy Wakefield Registrar	PO BOX 3636 RUNDLE MALL SA 5000 Ph: 08-8207 0999 Fax: 08-8115 1380 Email: saet@sa.gov.au Web: http://www.saet.sa.gov.au/	The South Australian Employment Tribunal (SAET) is South Australia's forum for resolving workplace-related disputes and issues. The South Australian Employment Tribunal, which also sits as the South Australian Employment Court (formerly the Industrial Relations Court of South Australia and Industrial Relations Commission of South Australia) is a South Australian tribunal empowered to adjudicate on rights and liabilities arising out of employment. It has existed in some form or another since 1912, under various names. The Employment Court is a court of record established under the South Australian Employment Tribunal Act 2014.
Teachers Registration Board of South Australia	Dr Jane Dianne Lomax-Smith Presiding Member Leonie Paulson Registrar	PO Box 3649 RUNDLE MALL SA 5000 T: 08 8253 9700 Email: info@trb.sa.edu.au Web: www.trb.sa.edu.au	The Teachers Registration Board is established under the Teachers Registration and Standards Act 2004 (the Act) and the Teachers Registration and Standards Regulations 2016 (the Regulations) to regulate the teaching profession. The object of the Act is to, in the public interest, establish and maintain a teacher registration system and professional standards to ensure members are competent and fit and proper persons to have the care of children. The Teachers Registration Board (the Board) regulates the teaching profession in South Australia.

Tasmanian (TAS) Tribunals			
Mining Tribunal	Magistrate C Webster Ms Marissa Priest District Registrar and Manager, Magistrates Court Hobart	Level 7, NAB House, 86 Collins Street HOBART 7000 Ph: 03-6166 4750; 6165 7122 Email: registryhobart@justice.tas.gov.au http://www.justice.tas.gov.au/tribunals/mining_tribunal	The Mining Division of the Magistrates Court is known as the Mining Tribunal under the <i>Mineral Resources Development Act 1995</i>. The Director of Mines must attempt to resolve disputes before there is a formal hearing before the tribunal.
Parole Board of Tasmania	Ms Leigh Mackey Chairperson Ms Susie Winter Deputy Chair Mr Ben Hancock Secretary	PO Box 4660 HOBART TAS 7001 Ph: (03) 6165 6719 Fax: (03) 6216 4433 Email: Parole.Board@justice.tas.gov.au Web: https://www.justice.tas.gov.au/paroleboard	Under the <i>Corrections Act 1997</i>, the Board reports to the Minister for Corrections. The introduction of s62(d) of the Act effective as at 1st July 2019 introduced the requirement that one of the members of the Board must have “experience serving as a police officer in Tasmania, or in another State or a Territory of the Commonwealth and is not currently so serving”. The Parole Board consists of four members: • One member must be a Legal Practitioner with at least seven years' experience. • Two members must have experience in sociology, criminology, penology or medicine. • One member must have experience serving as a police officer • The Governor appoints a chairperson from the above members. The Parole Board has the authority to: • grant parole • defer making a decision on whether a prisoner should be released on a parole order • refuse to release a prisoner on a parole order

Tasmanian Civil and Administrative Tribunal	Mr Malcolm Schyvens President	TASCAT 38 Barrack Street HOBART TAS 7000	The Tasmanian Civil and Administrative Tribunal is a state-wide, specialist Tribunal that provides Tasmanians with fair and efficient dispute resolution services across a broad range of areas of the law under the <i>Tasmanian Civil and Administrative Tribunal Act 2020</i> .
	Mr Jarrod Bryan Principal Registrar	GPO Box 1311 HOBART TAS 7001	Protective Division: Guardianship Stream. Applications about people with decision-making disabilities. Mental Health Stream. Applications about the care of people who are being treated for mental illness.
	Ms Lucinda Jack Senior Member	Ph: 1800 657 500 Email: tascat@tascat.tas.gov.au Web: www.tascat.tas.gov.a	General Division: Resource and Planning Stream. Appeals and applications about Planning, Environment, Building, Strata Titles. Personal Compensation Stream. Proceedings about compensation in relation to motor accidents, asbestos and workers rehabilitation and compensation. Anti-Discrimination Stream. Reviews and referrals from discrimination and vilification complaints. Health Practitioners Stream. Applications about regulation of practice or misconduct of health professionals. Forestry Practices Stream. Appeals about forest practices.

Victorian Tribunals			
Accident Compensation Conciliation Service	Ms Alyssa Duffy CEO	Level 1 215 Spring Street Melbourne VIC 3000	The ACCS is an independent body corporate established under the <i>Accident Compensation Act 1985</i> (Vic) and provides conciliation services to resolve disputes in relation to workers compensation in Victoria and, in most disputes, is a compulsory step before proceedings can be issued in court.
	Sara Crowley, Executive Assistant to CEO	GPO Box 251 MELBOURNE VIC 3001 Tel: (03) 9940 1111 Free 1800 635 960 Fax: (03) 9940 1000 Email: info@conciliation.vic.gov.au u Web: www.conciliation.vic.gov.au u	The presiding member of the ACCS is the Senior Conciliation Officer. The work of the ACCS is conducted by Conciliation Officers who are appointed by the Governor in Council and engaged by the ACCS. Conciliation Officers' statutory obligation is to make all reasonable efforts to conciliate in connection with a dispute and to bring the parties to agreement. However, where a matter cannot be resolved by agreement, Conciliation Officers have the power to make recommendations or directions, refer medical questions to a Medical Panel or issue a certificate allowing the parties to proceed to court. About two-thirds of disputes resolve without the need for a conference. However, in the majority of matters, a conference is convened between the parties and their representatives where the Conciliation Officer uses alternative dispute resolution methods (but in a conciliation model rather than a pure mediation model) to attempt to resolve the dispute.
Forensic Leave Panel	The Hon Justice Terry Forrest President	Department of Health & Human Services, L30, 570 Bourke Street MELBOURNE VIC 3001	The Forensic Leave Panel is established under the Crimes (Mental Impairment and Unfitness to be Tried) Act 1997. The Act came into effect on 18 April 1998 and governs the detention, management and release of persons found unfit to be tried or not guilty on the grounds of mental impairment.
	Rebecca Quinn Executive Officer	GPO Box 4057 Melbourne Victoria 3001 Tel: (03) 9096 0000/ (03) 9096 2673 1300 650 172 Email: flp@health.vic.gov.au Web https://www2.health.vic.gov.au/mental-health/mental-health-services/services-by-type/forensic-mental-health-services/forensic-leave-panel	The Forensic Leave Panel is an independent statutory body with jurisdiction to consider applications for certain types of leave for forensic patients and forensic residents. The panel first held hearings in June 1998 and since that time has continued to hear applications for leave on a monthly basis. The panel has continued to develop upon the solid foundations established since its inception.

Medical Panels Victoria	Ms Sharon Lewis Acting Director Associate Professor Peter Gibbons Convenor Renate Zuccarelli Administration Co- ordinator / Manager	Address: Level 6 (North Tower), 485 La Trobe Street Melbourne VIC 3000 Tel: (03) 8256 1555 Free: 1800 061 715 Fax: (03) 8256 1550 Email: info@medicalpanels.vic.gov.au Web: www.medicalpanels.vic.gov.au	Medical Panels are established under the Workers Compensation legislation and the Wrongs Act 1958. Where there is a disagreement or uncertainty about aspects of an injury or medical condition, a Medical Panel may be convened to answer referred questions and provide an opinion on the medical issue/s in dispute. Medical Panels provides speedy and cost effective resolutions of disputes in relation to workers' compensation claims and also Wrongs Act impairment threshold determinations. A Conciliation Officer, a Court, a Respondent, a WorkSafe Agent or a self-insured employer may refer medical questions to a Medical Panel. The types of Workers Compensation questions that can be referred include Impairment Benefit claims, Liability Impairment claims, changes to weekly compensation, medical and like services and personal and household services. Each Medical Panel has the status of a tribunal and its Opinions and Determinations on a medical question must be accepted as final and binding. If a claimant wishes to appeal the decision of the Panel due to a perceived error in application of the legislation, they must make an application to the Supreme Court to have an opinion quashed/reversed.
Mental Health Tribunal	Mr Matthew Carroll President Ms Jan Dundon Chief Executive Officer Ms Shalla Nicholson Principal Registrar Kristin Giles, Principal Legal Officer Dionne Judd, Executive Assistant & Project Officer	Address: Level 30, 570 Bourke Street Melbourne Vic 3000 Tel: (03) 9032 3200 Free: 1800 242 703 Fax: (03) 9032 3223 Email: mht@mht.vic.gov.au Web: www.mht.vic.gov.au	The Mental Health Tribunal (MHT) is an independent statutory Tribunal established under the <i>Mental Health Act 2014</i> (the Act) to provide independent oversight of persons treated under the Act and to minimise restrictions on people's rights and dignity. A primary function of the Tribunal is to determine whether the criteria for compulsory mental health treatment as set out in the Act apply to a person. The Tribunal makes a Treatment Order for a person if all the criteria in the legislation apply to that person. Another of the MHT's key functions is to determine whether electroconvulsive treatment (ECT) can be performed on an adult patient if they are considered not to have capacity to give informed consent to ECT or on any person under the age of 18 years. The MHT also determines: • a range of matters relating to security patients; • transfers of treatment to other mental health services; and • applications to perform neurosurgery for mental illness. The Tribunal has three types of members: legal, community, psychiatrist and registered medical practitioner members. If a person is dissatisfied with a decision from the MHT, an application to review that decision may be made to VCAT.

Police Registration and Services Board	Ms Andrea Lester President Graeme Knights Secretary	Level 6 155 Queen Street Melbourne Vic 3000 Tel: (03) 9600 4288 Fax: (03) 9600 4280 Email: PRSB.Enquiries@prsb.vic.gov.au Web: www.prsb.vic.gov.au	The Police Registration and Services Board hears promotional appeals and review of discipline matters involving sworn members of Victoria Police and the registration of former members of Victoria Police who wish to rejoin the police force.
Suitability Panel	Mr Peter Harris Chairperson Ms Olivia Damilatis Executive Officer	Level 5, 2 Lonsdale Street Melbourne VIC 3000 Tel: (03) 9096 3167/ 0487 320 280 Email: sp@suitabilitypanel.vic.gov.au Web: www.suitabilitypanel.vic.gov.au	The Suitability Panel is established under the <i>Children, Youth and Families Act 2005</i>, conducts hearings, and makes findings as to whether or not an out-of-home carer: • who is alleged to have sexually or physically abused a child should be disqualified from being a carer, or • who has been disqualified by the Panel should have their disqualification removed. The Panel comprises a legal practitioner Chairperson, and other members who have a relevant tertiary qualification in law, social work, psychology, the treatment of sex offenders or in any other relevant discipline.

Veterinary Practitioners Registration Board of Victoria	Professor Ted Whittem President Dr David Colson Deputy President Ms Michelle Cunningham General Manager & Registrar	Address: Level 14, 10-16 Queen Street Melbourne VIC 3000 Tel: (03) 9620 7444 Fax: (03) 9620 7044 Email: communications@vetboard.vic.gov.au Web: http://www.vetboard.vic.gov.au	The Board is established under the <i>Veterinary Practice Act 1997</i> to protect the public by ensuring access to veterinary services of an appropriate standard, delivered by veterinary practitioners acting in accordance with appropriate standards of professional conduct. The main functions of the Board are: • To register persons who comply with the requirements for registrations as a veterinary practitioner or veterinary specialist; • To recognize qualifications and accredit courses of training which provide for registration as veterinary practitioners and veterinary specialists; • To conduct, or arrange for the conduct of examinations to establish competency in veterinary practice; • To investigate professional conduct or fitness to practise of registered veterinary practitioners and to impose sanctions where necessary; • To issue guidelines about appropriate standards of veterinary practice and veterinary facilities. If a person is dissatisfied with a decision from the MHRB, an application to review that decision may be made to VCAT.
Victims of Crime Assistance Tribunal	Judge Lisa Hannon, Chief Judge Sharon McRae Judicial Registrar Robert Challis VOCAT Principal Registrar	GPO Box 882 MELBOURNE VIC 3001 Tel: (03) 9628 7855 1800 882 752 Fax: (03) 9628 7853 Email: help@vocat.vic.gov.au ; koori@vocat.vic.gov.au Web: www.vocat.vic.gov.au	The Victims of Crime Assistance Tribunal hears and determines applications for financial assistance made by victims of violent crime committed in Victoria. It assists victims of crime in their recovery by paying for expenses that they have incurred, or are likely to incur in the future, as a direct result of the crime. It is intended to be a sympathetic and compassionate forum for applicants to relate their experience as victims of crime. The Tribunal was established by the <i>Victims of Crime Assistance Act 1996</i>. The objectives of the Act are to: • Assist victims of crime in their recovery by paying them financial assistance for expenses incurred, or reasonably likely to be incurred, by them as a direct result of the crime; • To pay certain victims of crime financial assistance as a symbolic expression by the State of the community's sympathy and condolence for, and recognition of, significant adverse effects experienced or suffered by them as victims of crime; and • To allow victims of crime to have recourse to financial assistance under the VOCA Act where compensation for the injury cannot be obtained from the offender or other sources. The purpose and objectives of the Act specifically state that awards of financial assistance (including special financial assistance) to victims of crime are not intended to reflect the level of compensation to which victims of crime may be entitled at common law or otherwise.

Victorian Civil and Administrative Tribunal	The Hon Justice Ted Woodward President	55 King Street MELBOURNE VIC 3000	The Victorian Civil and Administrative Tribunal (VCAT) is established under the Victorian Civil and Administrative Tribunal Act 1998 (Vic) (the Act).
	Ms Fiona Chamberlain Chief Executive Officer Mr Warwick Mitchell Executive Director & Registrar	GPO Box 5408 MELBOURNE VIC 3001 Tel: 1300 018 228 Fax: (03) 9628-9788 Web: www.vcat.vic.gov.au	VCAT comprises five divisions. The Civil Division hears and determines a range of civil disputes relating to: • consumer matters • domestic building works • legal services • owners corporation matters • sale and ownership of real property, and • use or flow of water between properties. The Administrative Division deals with applications from people seeking review of government and other bodies' decisions that affect them. These include decisions relating to: • Transport Accident Commission findings • State taxation • business licences and professional registrations • Freedom of Information applications • WorkSafe assessments, and • disciplinary proceedings across a range of professions and industries. The Human Rights Division deals with matters relating to: • guardianship and administration • discrimination • equal opportunity • racial and religious vilification • health and information privacy • the Disability Act 2006 (Vic), and • decisions made by the Mental Health Review Board. The Residential Tenancies Division deals with matters involving: • residential tenants and landlords • rooming house owners and residents • the Director of Housing and public housing tenants • caravan park owners and residents, and • site tenants and site owners. The Planning and Environment Division deals with matters relating to: • Use and development of land • Heritage • Gaming premises approvals • Water and EPA licensing and approvals

			• Valuation of land • Compensation arising from compulsory acquisition of land
Victorian Gambling and Casino Control Commission	Ms Fran Thorn Chair Ms Deirdre O'Donnell PSM Deputy Chair Mr Scott May Acting CEO James Hibberd Manager, Commission Secretariat and Registry	Level 4, 12 Shelley Street Richmond VIC 3121 Tel: 1300 182 457 Email: contact@vgccc.vic.gov.au Web: http://www.vgccc.vic.gov.a u	The Victorian Gambling and Casino Control Commission (VGCCC) is the independent statutory authority that regulates Victoria's gambling industries. The VGCCC's purpose is to ensure integrity, safety and fairness for all.
Victorian Institute of Teaching	Ms Lesley Lamb Chair Mr Geoff Coates Manager Sonjia Poel, Executive Assistant to Ms Lesley Lamb Mr Peter Corcoran CEO	PO Box 531 Collins Street West VICTORIA 8007 Level 9, 628 Bourke Street MELBOURNE VIC 3000 Tel: 1300 888 067 Email: vit@vit.vic.edu.au Web: www.vit.vic.edu.au	The Victorian Institute of Teaching is a statutory authority for the regulation of the teaching profession in Victoria. It registers teachers working in Victorian government, Catholic and independent schools. The Institute is governed by a twelve member Council. The institute investigates and makes findings on instances of serious misconduct, misconduct, serious incompetence or lack of fitness to teach. It does this by: • Receiving complaints • Receiving notification of action taken by an employer • Receiving notification from a teacher they have been convicted or found guilty of an indictable offence • Investigation • Informal hearings • Formal hearings • Medical Panel hearings If a person is dissatisfied with a decision from the MHRB, an application to review that decision may be made to VCAT.

Victorian Liquor Commission	Mr John Larkins Chairperson and Commissioner Ms Joanne Riswick Manager Commission Secretariat	Level 3, 12 Shelley Street Richmond, VIC 3121 PO Box 1019, Richmond North 3121 Tel: 1300 182 457 Email: contact@liquor.vic.gov.au Web: https://www.vic.gov.au/liquor-regulation-victoria	The Victorian Liquor Commission delivers licensing, investigative, disciplinary and other regulatory functions under the Liquor Control Reform Act 1998 and regulations relating to the supply and consumption of liquor in Victoria.
Victorian Mining Warden	Mr Murphy Hawkins Mining Warden Cassandra Morton Registrar	Victorian Mining Warden's Office Level 16, 121 Exhibition St, Melbourne VIC 3000 Tel: (03) 9623 1172 Email: miningwarden@miningwarden.vic.gov.au www.miningwarden.vic.gov.au	There are three functions conferred by the Mineral Resources (Sustainable Development) Act 1990 on a mining warden: 1. When a dispute has been referred to a mining warden under section 97 (1) of the Act, the mining warden must investigate the dispute, attempt to settle, or arbitrate in relation to, the matter in dispute and, where appropriate, make recommendations to the Minister concerning those matters. When performing the section 97 function, a mining warden may ask parties to first participate in mediation. If it appears settlement is not possible, the mining warden will proceed to arbitration if the circumstances indicate that course is a realistic one to pursue. 2. The Minister or the Department Head may under section 98 of the Act refer a matter to a mining warden for investigation, report and recommendation. 3. Under section 25A of the Act certain applications for waiver of an exploration licence holder's consent must be referred by the Minister to a mining warden for a recommendation as to whether a waiver should be granted.

Western Australian (WA)Tribunals			
Corruption and Crime Commission of WA	Mr David Scott Ellis, Acting Commissioner	PO Box 330 NORTHBRIDGE POST SHOP WA 6865	The CCC was set up to help public sector authorities minimise and manage misconduct and, in doing so improve the integrity of the public sector. The CCC may also assist WA Police to reduce the incidence of and combat organised crime by authorising the use of investigative powers not ordinarily available to the police. On 1 July 2015 the CCM Act came into force. It separates serious and minor misconduct and changes the reporting requirements regarding misconduct.
	Mr Ray Warnes, Chief Executive Officer	T: 1800 809 000/(08) 9215 4888 F: (08) 9215 4884 E: info@ccc.wa.gov.au	
	Ms Wendy Endebrock-Brown, Director Legal Services	http://www.ccc.wa.gov.au/	
Criminal Injuries Compensation	Ms Charmaine Holyoak-Roberts Chief Assessor	Level 10, Golden Square, 32 St Georges Terrace Perth WA 6000	Victims of crime can be compensated for injuries, in accordance with the <i>Criminal Injuries Compensation Act 2003</i> . Compensation can be sought for an incident reported to the police regardless of whether a person has been identified, charged or convicted of the offence. Compensation can be awarded for suffering bodily harm, mental or nervous shock, or pregnancy, resulting from an offence. Compensation may cover: • pain and suffering • loss of enjoyment of life • loss of income • medical expenses • other incidental expenses, such as travel for medical treatment or damage of clothing. Applications are made and referred to an assessor who may require the victim to attend a hearing. If an applicant is dissatisfied with the assessment an appeal is made to the District Court.
	Mr Jay Weir Acting Executive Assistant	Phone: 08-9425 3250 Fax: 08 9425 3271	
	Assessors: Mr Robert Guthrie Ms Renea Capararo Ms Karina Hafford	criminal.injuries@justice.wa.gov.au Web: www.victimsofcrime.wa.gov.au www.justice.wa.gov.au	

Department of Mines, Industry Regulation & Safety	Mr Peter Gow Executive Director Building Commission Division	Level 5, The West Centre 1260 Hay Street West Perth	Formerly the Building Tribunal, the Building Commission has powers to deal with: • Complaints about the quality of building, painting, plumbing and design certification (decisions may be reviewed by SAT) • Complaints under a home building work contract (decisions may be reviewed by SAT) • Payment disputes in relation to construction contracts between owners, building and subcontractors (not 'appealable') • Dividing fences disputes ('appeals' heard in the Magistrates Court)
	TBA, Executive Director Building and Construction Code Monitoring Unit	Locked Bag 14 Cloisters Square WA 6850 Tel:1300 13 62 37	Note that 'Complex or intractable disputes are referred to the SAT for determination' and complaints of a disciplinary nature are referred to the Building Services Board.
	Mr Dave Hillyard Acting Executive Director Consumer Protection Division	https://www.dmir.s.wa.gov.au/ Email: online@commerce.wa.gov.au	The Consumer Protection Division among other things helps consumers resolve disputes with traders, investigates complaints about unfair trading practices, prosecutes unscrupulous traders.
	Mr Ken Bowron Executive Director Energy Safety Division	http://www.commerce.wa.gov.au	The Energy Safety Division enforces safety and technical standards of electricity and gas networks licenses contractors and carries out accident investigations.
	Ms Sandy Newby Acting Executive Director Labour Relations Industry and Innovation Division		The Labour Relations Division amongst other things investigates complaints from employees about breaches of State awards agreements and industrial awards.
	Mr Ian Munns Executive Director Worksafe Division		The Worksafe Division amongst other things enforces occupational safety and health law and assists with the resolution of issues in workplaces.

Liquor Commission of Western Australia (Department of Local Government, Sport and Cultural Industries)	Ms Emma Power Chairperson Steve Spallarosa Registrar	Level 2, 140 William St Perth WA 6000 PO Box 8349 Perth Business Centre WA 6849 T: (08) 6551 4820 F: (08) 9325 1041 executive@liquorcommission.wa.gov.au http://www.liquorcommission.wa.gov.au/	The Liquor Commission is established under section 8 of the Liquor Control Act 1988 to provide a flexible system with as little formality and technicality as practicable. The Commission came into effect on 7 May, 2007 to replace the Liquor Licensing Court which was established in 1988.
Mental Health Tribunal	Mr Karen Whitney President Ms Olivia Baker Executive Assistant Ms Jeanene Rodrigues-Smith Registrar/Manager	PO Box Z5272 (Albert Facey House at 469 Wellington St, Perth WA 6000) Perth St Georges Tce WA 6831 Tel: (08) 6553 0060 Email: Registrar@mht.wa.gov.au Web: www.mht.wa.gov.au	The Mental Health Tribunal is an independent decision-making body established by the <i>Mental Health Act 2014 (WA)</i> to safeguard the rights of involuntary patients in Western Australia. The Tribunal replaced the Mental Health Review Board, which operated in Western Australia from December 1997 to November 2015.
Office of the Information Commissioner	Ms Catherine Fletcher A/Information Commissioner Michelle Fitzgerald Executive Officer Ms Catherine Coombs, A/Principal Legal Officer	Albert Facey House, 469 Wellington Street PERTH WA 6000 T: (08) 6551 7888/1800 621 244 F: (08) 6551 7889 E: info@foi.wa.gov.au www.oic.wa.gov.au/	The Information Commissioner is an independent officer who reports directly to Parliament. The position is established by the Freedom of Information Act 1992 (the FOI Act) and is supported by staff of the Office of the Information Commissioner (the OIC). The main function of the Information Commissioner is to, in response to complaints by applicants, provide independent external review of decisions made by agencies on access applications and requests to amend personal information under the FOI Act.

Ombudsman Western Australia	Mr Chris Field, Ombudsman Mary White, Deputy Ombudsman Nicola Jamieson, Executive Officer	PO Box Z5386 St Georges Terrace PERTH WA 6831 Ph: (08) 9220 7555 1800 117 000 Fax: (08) 9220 7500 mail@ombudsman.wa.gov.au http://www.ombudsman.wa.gov.au/	The Ombudsman serves Parliament and Western Australians by investigating and resolving complaints about the decision making of government agencies, local governments and universities, undertaking own motion investigations, reviewing child deaths and family and domestic violence fatalities and other functions, including monitoring and inspecting the use of certain powers by government agencies. The Ombudsman is an officer of the Parliament, independent of the government of the day and acts impartially and fairly in all of its work. Our services are free and available to everyone. (Parliamentary Commissioner Act 1971)
Prisoners Review Board	Allan Fenbury Chairperson, Supervised Release Review Board	Dept. of Justice, GPO Box C127, PERTH WA 6839 P: 08-9423 8700 F: 08-9423 8753 E: prisonersreviewboard@justice.wa.gov.au srrb@justice.wa.gov.au www.justice.wa.gov.au/srrb/ www.prisonersreviewboard.wa.gov.au/ www.miarb.wa.gov.au	The Magistrates Courts and Tribunals directorate within the Department of the Attorney General provides joint administrative support to the Prisoners Review Board, the Supervised Release Review Board and the Mentally Impaired Accused Review Board. The Prisoners Review Board (previously the Parole Board) was established on 28 January 2007. It has authority to grant, defer or refuse parole, taking into account factors affecting the offender, victims of crime and, most importantly, the safety of the community. The Supervised Release Review Board (the Board) is responsible for determining the suitability of juvenile offenders (young offenders) for release from detention into the community on a Supervised Release Order (SRO) and to impose the conditions of that Order. Juvenile offenders are required to be considered by the Board prior to their Earliest Release Date (ERD) which, pursuant to the Young Offenders Act 1994, is usually halfway through the period of detention imposed by the Court, unless ordered to occur earlier. The Mentally Impaired Accused Review Board (the Board) is established under section 41 of the Criminal Law (Mentally Impaired Accused) Act 1996 (WA) (the Act) and is governed by the provisions contained within it. The Act relates to criminal proceedings involving intellectually impaired or mentally ill people who are charged with offences and subsequently found unfit to stand trial or acquitted by reason of unsoundness of mind.

Racing Penalties Appeal Tribunal of WA (Department of Local Government, Sport and Cultural Industries)	Mr Robert Nash Chairperson Mr Steve Spallarossa Registrar	140 William Street PERTH WA 6849 PO Box 8349, Perth Business Centre, WA, 6849 Phone: (08) 6551 4987 registrar@rpat.wa.gov.au; Racing Penalties Appeal Tribunal DLGSC	Racing Penalties Appeal Tribunal ('RPAT') was created to maintain industry confidence in the enforcement of the various racing rules by providing the racing industry with an impartial judicial forum to hear appeals against penalties imposed in disciplinary proceedings arising from or in relation to the conduct of greyhound racing, horse racing and harness racing. RPAT was formed by enactment of the WA Racing Penalties (Appeal) Act in 1990 which came into operation in 1991. RPAT is responsible for hearing and determining appeals against penalties imposed in disciplinary proceedings arising from, or in relation to, the conduct of: Greyhound racing, Horse racing and Harness racing.
State Administrative Tribunal	The Hon Justice Janine Pritchard President Ms Bec Blott Executive Manager	Level 6, 565 Hay Street PERTH WA 6000 GPO Box U1991 PERTH WA 6848 Email: sat@justice.wa.gov.au Tel: (08) 9219 3111 1300 306 017 Fax: (08) 9325 5099 sat@justice.wa.gov.au Web: www.sat.justice.wa.gov.au	The State Administrative Tribunal (SAT) is an independent body that makes and reviews a range of administrative decisions. These range from reviews of multi-million dollar tax judgments and dog destruction orders to disciplinary proceedings, guardianship questions and town planning and compensation issues. SAT receives its power to hear matters from a large number of different pieces of legislation – such as the <i>Guardianship and Administration Act 1990</i>, or the <i>Planning and Development Act 2005</i>. Before SAT was established, these were heard by many different government bodies, and SAT was established to make the legal process more efficient, flexible, and informal for parties. SAT's approach is informal, flexible and transparent. SAT: • aims to make the correct or preferable decision based on the merits of each application; • is not a court and, therefore, strict rules of evidence do not apply; • encourages the resolution of disputes through mediation; • allows parties to be represented by a lawyer, a person with relevant experience or by themselves; • holds hearings in public in most cases; and • provides reasons for all decisions and publishes most decisions on its website. SAT's objectives are set out in the <i>State Administrative Tribunal Act 2004</i>. The main objectives of SAT in dealing with matters within its jurisdiction are: • To achieve the resolution of questions, complaints or disputes, and make or review decisions, fairly and according to the substantial merits of the case; • To act as speedily and with as little formality and technicality as is practicable, and minimise the costs to parties; and • To make appropriate use of the knowledge and experience of SAT members.

Teacher Registration Board of WA	Ms Margaret Collins Chairperson Mr Ron Dullard Deputy Chairperson	Unit 4, 398 Great Eastern Highway ASCOT WA 6104 PO Box 1416 OSBORNE PARK DC WA 6916 Tel: (08) 9230 0600 1300 652 911 Fax: (08) 9230 0650 Email: info@trb.wa.gov.au Web: www.trb.wa.gov.au	The Teacher Registration Board of Western Australia came into operation on 7 December 2012 as the body responsible for registration of teachers in Western Australia. The Board's role is determined by the <i>Teacher Registration Act 2012</i>. The TRBWA administers the disciplinary and impairment review processes for teachers. Each disciplinary committee must include a lawyer, a registered teacher and a Board member. Each impairment review committee must include a doctor, a registered teach and a Board member. The disciplinary committee, having undertaken a preliminary assessment, can take one of a range of actions including If the disciplinary committee and the teacher agree to deal with a matter by inquiry, the teacher is entitled, subject to restrictions in some cases, to • call and give evidence • examine and cross-examine witnesses • make submissions and • be represented. Some matters can be referred by the committees to the SAT and there are 'appeals' of certain orders to SAT.
Western Australian Industrial Relations Commission	Chief Commissioner Stephen Kenner Presiding Officer Ms Susan Bastian Registrar Ms Kendra Hagan Deputy Registrar	Level 17, 111 St Georges Terrace PERTH WA 6000 T: (08) 9420 4444/1800 624 263 F: (08) 9420 4500 E: Registry@wairc.wa.gov.au corporateservices@wairc.wa.gov.au www.wairc.wa.gov.au	The Western Australian Industrial Relations Commission is established under the Industrial Relations Act (1979) and resolves disputes about industrial relations matters.

WorkCover WA	Mr Adam Quinn A/General Manager, Conciliation and Arbitration Services Mr Garry Rutherford A/Registrar, Conciliation and Arbitration Services	Location: 2 Bedbrook Place SHENTON PARK WA 6008 Tel: (08) 9388-5555 Web: www.workcover.wa.gov.a u	WorkCover WA is the government agency responsible for regulating and administering the workers' compensation scheme in Western Australia under the Workers' Compensation and Injury Management Act 1981.
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