

# Creating Inclusive Tribunals Form and Function



Julia Haraksin 13 September 2013



#### **Session aim:**

Discuss access to

Tribunals for people with
disability.









# **Environments impact:**

- -what we think
- -how we feel
- -how we interact
- -what we can achieve and
- -messages we send.

We make choices every day to include or exclude people



# Terms and Governance re. Disability Access

- AHRC
- Disability Discrimination Act (DDA)
   1992
- Access to Premises Standards 2010
- BCA
- AS/NZI Including Design For Access & Mobility AS1428 (parts 1-4)







- Form follows function
- Numerous Tribunals.....
- Dictated to by the agencies which have administrative decisions
- equity matters translate into many people with disability, many people from culturally diverse communities

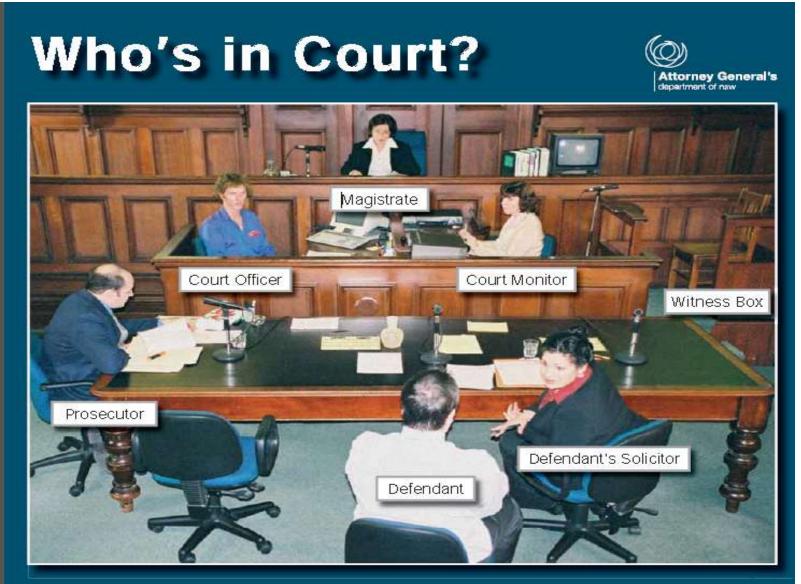


#### Issues to consider:

- Physical access
- Communication access
- Procedural access
- Information access





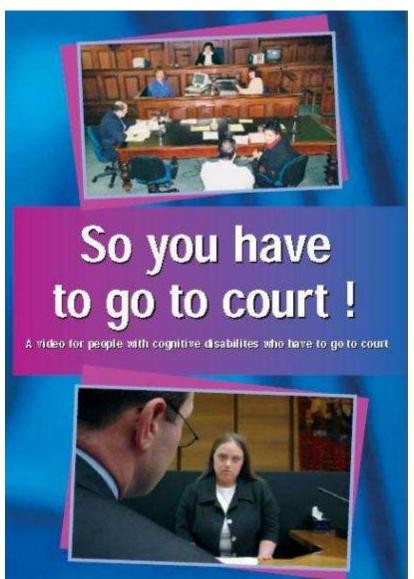






















**ENGLISH** 

Request for court assistance

Người khuyết tật Yêu cầu được giúp đỡ tại tòa án



Tim hiểu về cách thức người khuyết tật có thể yêu cầu được giúp đỡ tại tòa án như thế nào.



People with a disability

Request for court assistance



Find out about how people with a disability can request assistance in court. Attorney General & Justice

quest for court assistance

ARABIC

العافون طلب المساعدة فى الحكمة



معلومات عن كيفيّة طلب العاقين للمساعدة في الحكمة.









Infra Red – Receiver







Infra Red – transmitter

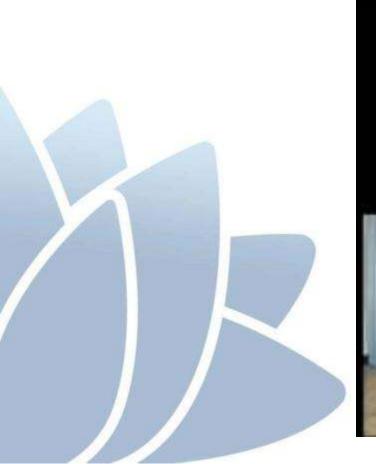








# **Audio Visual Technology**







# Other types of reasonable adjustments

- Plain English
- Alternative formats
- Providing notes
- Use of technology
- Assistive communication devices
- Procedural flexibility



- Ask client the best way to assist (e.g. they may have a diary)
- Use plain English, avoid jargon
- Use preferred language person with a disability
- Speak directly to the person not to their friend or support person



- Keep information simple
- Rephrase your information
- Use concrete concepts
- Patience can make a difference
- Ask open questions to extract feedback



- Be flexible regarding starting times if possible
- Minimise long waiting times
- Encourage use of support people
- You might allow extra breaks for:
  - Exhaustion/concentration
  - Food, Water & Toilet



#### **Questions?**

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